



February 2020

eBay commissioned Euromonitor International to interview and survey small business owners that sell through any online marketplace. The Global Marketplace Index was developed through in-depth analysis of the results.

Germany Country Fact Sheet



Lifestyle Impact

92%

claim selling through online marketplaces gives them freedom or flexibility

77% claim selling

through online marketplaces gives them confidence or control

Financial Growth

72%

claim their current annual income is higher than before selling through online marketplaces

Business Environment



agree the economic conditions in their country are favorable to their online business



claim their current sales from online marketplaces is higher than last year

Financial Security



agree the income from building an online business gives them financial security

Marketplace Tools



agree marketplaces provide tools and support they need to succeed

agree the regulatory conditions in their country are favorable to their online business

Germany: Highlights

Eighty-one percent of German small online businesses have employees, 64% operate a physical store, and nearly two out of three (65%) are male.



Without the possibility of selling online, 14% of small business owners would need to ask their family or friends for financial assistance.



Twenty percent of small businesses with annual marketplace sales greater than €200,000 EUR use this income to reinvest in their community.



The ability to set their own schedule is extremely important to 45% of online sellers 18 to 34 years old, compared to 40% of those 35 to 54 years old.



Thirty-four percent of German small business owners have rebuilt their savings after an economic downturn using the money they make from marketplaces.

