

C0. Introduction

C0.1

(C0.1) Give a general description and introduction to your organization.

eBay Inc. (NASDAQ: EBAY) is a global commerce leader including the eBay, StubHub and eBay Classifieds platforms. Collectively, we connect millions of buyers and sellers around the world, empowering people and creating opportunity through Connected Commerce. Founded in 1995 in San Jose, Calif., eBay is one of the world's largest and most vibrant marketplaces for discovering great value and unique selection. eBay was founded on the simple belief that people are basically good. Our technology has leveled the playing field by enabling people to connect and trade around the world, regardless of their circumstances or location. We believe that commerce should be not just transactional but rather transformational. Through our platforms, we are creating a better, more sustainable form of commerce that empowers people and creates opportunity. And we are committed to reducing the environmental impact of our platform by increasing efficiency, expanding our use of cleaner energy and using our global marketplace to extend the life of goods in a more circular economy. For more information about the company and its global portfolio of online brands, visit www.ebayinc.com. For more information on our environmental initiatives, please visit <https://ebayinc.com/impact/>.

C0.2

(C0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date	Indicate if you are providing emissions data for past reporting years	Select the number of past reporting years you will be providing emissions data for
Reporting year	January 1 2019	December 31 2019	No	<Not Applicable>

C0.3

(C0.3) Select the countries/areas for which you will be supplying data.

- Argentina
- Australia
- Belgium
- Brazil
- Canada
- Chile
- China
- China, Hong Kong Special Administrative Region
- Czechia
- Denmark
- France
- Germany
- India
- Indonesia
- Ireland
- Israel
- Italy
- Japan
- Luxembourg
- Malaysia
- Mexico
- Netherlands
- Republic of Korea
- Russian Federation
- Singapore
- South Africa
- Spain
- Sweden
- Switzerland
- Taiwan, Greater China
- Thailand
- Turkey
- United Kingdom of Great Britain and Northern Ireland
- United States of America
- Viet Nam

C0.4

(C0.4) Select the currency used for all financial information disclosed throughout your response.

USD

C0.5

(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.

Operational control

C1. Governance

C1.1

(C1.1) Is there board-level oversight of climate-related issues within your organization?

Yes

C1.1a

(C1.1a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for climate-related issues.

Position of individual(s)	Please explain
Board-level committee	The Board of Directors' Corporate Governance and Nominating Committee has the ultimate responsibility for sustainability and Environmental, Social and Governance (ESG) issues. The Nominating Committee is composed of 6 board members, including our current Chairman of the Board. We have chosen to engage around climate and other ESG issues at the board level because the board members have expressed interest in monitoring the company's corporate social responsibility (CSR) work. In addition, engaging at the board level ensures that issues will be prioritized by all company leadership. The Committee reviews climate-related progress including emissions reduction as part of the annual Impact Report and review of renewable energy progress. The Committee also receives semi-annual in-person updates on ESG matters. The committee as a whole is responsible for providing feedback and guidance on our climate targets, progress and focus. In 2016, when evaluating eBay's proposed RE100 Commitment the board reviewed the commitment along with other ESG updates and found no issue with publicly announcing our 2025 RE100 goal.

C1.1b

(C1.1b) Provide further details on the board's oversight of climate-related issues.

Frequency with which climate-related issues are a scheduled agenda item	Governance mechanisms into which climate-related issues are integrated	Scope of board-level oversight	Please explain
Scheduled – some meetings	Monitoring and overseeing progress against goals and targets for addressing climate-related issues	<Not Applicable>	Climate issues are on at least two board meeting agendas annually. This includes review and tracking of progress against our 100% renewable energy goal and review of climate highlights including our 2025 and 2030 absolute scope 1 and 2 emissions reduction goal from our annual Impact Report. Questions or concerns from the board regarding progress toward these goals are then relayed to the Impact team to address as needed.

C1.2

(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.

Name of the position(s) and/or committee(s)	Reporting line	Responsibility	Coverage of responsibility	Frequency of reporting to the board on climate-related issues
Chief Sustainability Officer (CSO)	<Not Applicable>	Both assessing and managing climate-related risks and opportunities	<Not Applicable>	Half-yearly

C1.2a

(C1.2a) Describe where in the organizational structure this/these position(s) and/or committees lie, what their associated responsibilities are, and how climate-related issues are monitored (do not include the names of individuals).

A description of the responsibilities of each position and/or committee with regard to the assessment and monitoring of climate-related issues: eBay has a Global Sustainability Officer (GSO), who, through Investor Relations reports to the Chief Financial Officer, who reports to the CEO. The Global Sustainability Officer is the position equivalent of a Chief Sustainability Officer for eBay. The company's Renewable Energy commitment has been confirmed by the Executive Leadership Team, and the responsibility for the goal sits with the CFO. The company's commitment to Renewable Energy is led by the CFO.

Responsibilities for the GSO include (i) monitoring the company's carbon footprint and determining the activities that have the most significant contribution to the footprint; (ii) developing strategies to reduce the company's carbon footprint, including creating a comprehensive renewable energy strategy for eBay's facilities in regions where our operational footprint is most significant, specifically our major data center locations (Utah, Arizona, Nevada); (iii) assessing climate change-related risks for the company, such as potential impacts to buildings, data center locations;; (iv) developing and securing approval for climate change-related corporate goals, such as eBay's commitment to achieve 100% renewable energy in our electricity supply at eBay data centers and offices by 2025 as well as decrease our carbon emissions by 50% in the same time frame.

Rationale for why responsibility lies with these positions/committees:

The responsibility lies with the Global Sustainability Officer because this is the central position within the company that handles all corporate citizenship activities. While the execution of climate change management issues such as mitigation is spread throughout the company (for example, facilities, data center operations, and Finance), the Global Sustainability Officer directs and facilitates the climate change mitigation and adaptation strategy from a centralized corporate position.

C1.3

(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?

	Provide incentives for the management of climate-related issues	Comment
Row 1	Yes	

C1.3a

(C1.3a) Provide further details on the incentives provided for the management of climate-related issues (do not include the names of individuals).

Entitled to incentive	Type of incentive	Activity incentivized	Comment
Chief Sustainability Officer (CSO)	Monetary reward	Emissions reduction project Emissions reduction target Company performance against a climate-related sustainability index	As part of the CSO's annual review process, progress against all public and internal Impact team goals are assessed and achieving interim goals is incentivized through overall compensation. As the person who oversees both the renewable energy and carbon emissions reduction goals, the CSO is responsible for assuring the team's progress on an annual basis. The CSO is also incentivized to achieve certain level of performance against a climate-related sustainability index, e.g., CDP and S&P Global CSA.
Energy manager	Monetary reward	Emissions reduction project	As part of their annual review process an individual goals, eBay's Facilities and Energy managers are incentivized to identify and complete emissions and energy reduction projects that also result in operational cost savings for the company. These actions also support achieving our target to achieve 100% renewable energy in our electricity supply at eBay data centers and offices by 2025 as well as decrease our carbon emissions by 50% in the same time frame.

C2. Risks and opportunities

C2.1

(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities?

Yes

C2.1a

(C2.1a) How does your organization define short-, medium- and long-term time horizons?

	From (years)	To (years)	Comment
Short-term	0	1	
Medium-term	1	5	
Long-term	5	15	

C2.1b

(C2.1b) How does your organization define substantive financial or strategic impact on your business?

Definition of 'substantive financial or strategic impact when identifying or assessing climate-related risks:

eBay defines a substantive financial impact to our business impact includes lower revenue growth or revenue decrease correspond to progressively higher risk.

Description of the quantifiable indicator(s) used to define substantive financial or strategic impact

The financial guidance issued by eBay at the end of 2019 for 2020 was 1% to 3% revenue growth but with increased margins and cashflow, so any impacts that would cause eBay's growth to be on the lower end of the guidance, or especially below the lower end (i.e., approximately less than \$100 million of growth), would be considered significant due to the potential subsequent shareholder or customer concern for not meeting projections.

C2.2

(C2.2) Describe your process(es) for identifying, assessing and responding to climate-related risks and opportunities.

Value chain stage(s) covered

Direct operations
Upstream
Downstream

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

More than once a year

Time horizon(s) covered

Short-term
Medium-term
Long-term

Description of process

eBay has included climate risk management process as part of its 10-k risk disclosure. However, the majority of this process is coordinated through the Impact function. Subject matter experts from the Impact team actively engage with key global functions - finance, government relations, investor relations and operations teams – to evaluate climate risks and opportunities (R/O), interpret them into a business R/O framework and develop recommendations that can then be acted upon by decision makers. eBay evaluates climate change risks and opportunities at the global level using a cross-functional governance model. This evaluation occurs annually, at a minimum, but with higher frequency (at least every 6 months) in regions where our operational footprint is most significant, specifically our major data center locations (Utah, Arizona, Nevada). Government relations teams help assess transitional risks due to current/emerging regulation, and the potential costs to the company of complying with such regulations. The government relations team members employ consultants who review all pending regulations on the international, federal, state/local levels on a regular basis (weekly, monthly, quarterly depending on regulations) and flag any pertinent climate-related regulations. Operations teams work with internal and external experts to assess operational risks, such as the risks of extreme weather events to eBay's facilities and data centers, and the costs of operational interruptions and facility repairs. Finance helps assess market risks, such as the decreased demands for products due to weather events, and the potential cost of such decreases in demand. Investor relations uses expert consultants to assess investor-related risks such as ESG screening and questions by investors. Because eBay does not own inventory or directly handle logistics such as product shipping, those risks are only lightly assessed, which is different from how another ecommerce company might approach these types of operational risks. The team also consults external subject matter experts to identify opportunities as well as social/policy/environmental issues that could materially impact our business. As R/Os are identified the appropriate teams evaluate and implement response measures. Short-term risks are prioritized, but long-term risks (6 years or longer) are considered as part of this process. The Impact team also consults external subject matter experts including REBA, World Wildlife Fund and 3rd party consultants to identify opportunities as well as social/policy/environmental issues that could materially impact our business. As opportunities are identified by our operational teams (e.g., Data Center, Compliance, Logistics and Delivery) and the appropriate teams evaluate and implement response measures. The Impact team is in touch with the operational teams at least quarterly to assess potential opportunities as they arise. i) Case study/example of how process is applied to: - Physical risks and/or opportunities Situation: The physical risks related to climate change are considered to be long-term risks. However, measures currently being taken to increase the resiliency of our facilities will help manage physical climate-related risks, as well. In particular, data centers can be heavy users of water for cooling. Task: When designing each phase of our Utah data center, water consumption was evaluated and low water use technologies were assessed for potential adoption. Action: Through this planning exercise, our Utah data centers were designed to operate according to industry-leading efficiency standards, using the minimum amount of water for cooling. Result: Due to the water use improvements, while our revenue has increased ~20% since 2016 and corresponding need for compute has also increased, our water consumption at the Utah data centers has decreased almost 17% per dollar revenue. Reduced water availability due to droughts is a risk in the region where the data centers are located. Their efficient operations will help better manage the impact of droughts. - Transitional risks and opportunities An example outcome from this process is eBay's 100% renewable energy (RE) goal. In our updated 2019 ESG materiality assessment, GHG emissions and energy footprint continued to be identified as a top stakeholder concern. In 2019, the team partnered with finance and operations to assess the feasibility of entering into its first virtual power purchase agreement (VPPA) while simultaneously working with the Global Communications team to assess reputation and other R/Os presented by taking this step in making progress toward the goal. Sign-off from these leaders was then taken to the executive leadership team for approval. Setting our 100% renewable energy goal included an assessment of the potential financial and reputation risks and opportunities which was then re-evaluated with respect to the particular VPPA project. While it is likely that short term energy costs could rise as we implement renewable contracts, these are expected to be very modest and far surpassed by the reputation uplift (and risk avoidance) of committing to a low-carbon energy supply within the next 5 years (2025).

C2.2a

(C2.2a) Which risk types are considered in your organization's climate-related risk assessments?

	Relevance & inclusion	Please explain
Current regulation	Relevant, always included	eBay's Impact team consults with our Government Affairs colleagues to identify any current or future regulation risks, related to issues including carbon pricing, clean energy, the circular economy and transportation. At the moment, the Government Affairs team is not aware of any substantive risk from current regulations, however we do consider the impact from potential future regulations to be relevant enough to continuously monitor. In the U.K., the Carbon Reduction Commitment (CRC) reporting scheme impacts all eBay U.K. facilities, including our office in Richmond. However, the CRC scheme has been discontinued following the 2018-2019 compliance year and reporting is no longer required after July 2019. Additionally, due to our online presence in France, we have been monitoring the Anti-Waste Law (Law No. 2020-105 Regarding a Circular Economy and the Fight Against Waste) that was adopted in early 2020. eBay has role in the circular economy and tracking regulations such of these are relevant to our business model. We will continue to monitor the regulatory framework globally and assess if eBay is impacted by proposed or future regulations.
Emerging regulation	Relevant, always included	The potential for fuel and energy taxes and regulations expose eBay to risk both in terms of increased costs and decreased revenue. Operationally, energy is an essential input to eBay Inc.'s business. Our platform relies on a data center portfolio that is responsible for more than 80% of our total energy consumption. Our customer support organization operates facilities 24 hours a day, 7 days per week, and our global staff count on being able to travel between offices and across geographies. Consequently, energy taxes and regulations could drive up energy prices, leading to increased costs to the company. eBay's Impact team consults with our Government Affairs colleagues to identify any emerging regulation risks, such as carbon pricing schemes (e.g., the EU ETS related to aviation activities from non-commercial aircraft that we own and operate). With support from Government Affairs, we also advocate for clean energy policy at the federal level (LEAD on carbon pricing in May 2019, as well as in states where we have a significant operational footprint, including California and Utah.
Technology	Relevant, sometimes included	As an internet/e-commerce company, eBay is a recipient and user of energy products and services. eBay regularly assesses the efficiency of our data center infrastructure as well as the seamless operation of our online consumer platform through our Core Product Technology team. eBay faces risks of not capitalizing upon technological improvements/innovations that support the transition to a low-carbon, energy efficient economy that could result in higher costs of operation or downtime of our online platform. Additionally, if eBay does not power its Utah data centers with renewable energy, while other e-commerce companies transition their data center electricity to renewables, eBay faces reputational risks compared to its competitors.
Legal	Relevant, sometimes included	This is a lower-likelihood risk for eBay. The company monitors all litigation as part of our Global Compliance and Legal Counsel teams' active review of correspondence, including any potential climate-related litigation, and will alert the Impact team if any potential or actual cases come to the Legal department's attention. eBay could be indirectly exposed to litigation that imposes costs on our shipping partners, e.g. USPS, UPS, due to their fuel use. Similarly, lawsuits that resulted in extra costs for electricity providers could also affect eBay indirectly, if those energy providers decided to pass on the costs to their customers. These instances have not occurred, but they pose a potential, albeit unlikely, risk to the company.
Market	Relevant, always included	The potential for fuel and energy taxes and regulations expose eBay to risk both in terms of increased costs and decreased revenue. Our business model relies heavily on shipping and logistics, a small part of which is done directly by eBay Inc. businesses, but the majority of which occurs downstream of and out of our direct control. Increasing energy prices could quickly translate into higher shipping and logistics costs. These risks are monitored by our delivery and logistics teams and as part of their ongoing cost review and projections. The Impact team interacts with this team on a regular basis to assess if any risks have been identified specific to transportation and logistics and incorporates this information into our overall risk assessment. This risk (including cross-border trade) has also been identified by our ERM function and is noted in our 10-k. If those costs are passed on in the prices offered to customers on our commerce sites, this could drive down demand for on-line shopping, causing overall harm to eBay's business.
Reputation	Relevant, always included	Data centers can be a reputational risk, since they are known to be significant consumers of energy and are therefore significant carbon emitters. Reputational risk is monitored by our Government Relations team as well as our Data Center (CPT) team. eBay's data centers comprise ~80% of the company's carbon footprint. In 2019, our data centers were responsible for approximately 56,000 tons of CO2e emissions or approximately 70% of our Scope 1 and 2 emissions. External stakeholders can use their platform to publicly criticize eBay's non-renewable portions of electricity procurement, as Greenpeace has done in the past. This risk is qualitatively assessed in our risk process by Global Comms and Government Relations' monitoring of media and NGO activities as well as the IR department noting any investor driven ESG comments directed at our energy consumption. Identified issues are communicated to our Impact team as needed.
Acute physical	Relevant, always included	Hurricanes and floods could hurt shipping and impact customer demand. For example, during 2019's Hurricane Dorian that greatly impacted the Bahamas, North Carolina and New England many shipments from eBay sellers located in the southeast were delayed due to shipping network disruptions. India and south Asia suffered from several severe weather events, including flooding monsoons and prolonged heat waves and droughts. These events commonly result in electricity and telecommunication network disruptions that can impact the ability of eBay customers, both sellers and buyers, to sell and make purchases online. The impact varies with the magnitude of the events and the concentrations of buyers, sellers, and shipping activities in the affected locations, but if the frequency and severity of weather events increases as climate change progresses, the risk will climb. Our Workplace Resources team actively monitors facility weather-related risk and Global Customer Service continually monitors online uptime and activity as part of our overall enterprise and climate risk assessment.
Chronic physical	Relevant, always included	eBay has facilities in 35 countries around the world (see Q0.3). Some of these locations are more vulnerable than others to potential physical changes from climate change. For instance, in San Jose, CA, maps of potential sea level rise indicate that a 1 meter increase could submerge one of two major San Jose freeways and restrict access to the San Jose Airport, affecting the ability of employees and partners to travel to eBay's headquarters in San Jose. Other risks could include disruption of our operations or physical damage to our facilities from floods, fires or other extreme weather events and possible sea level rise. Drought and other climate-related decreases in the availability of fresh water could also pose a risk to our operations. This is most particularly the case for our data center operations. Water is essential for cooling, and prolonged shortages could ultimately result in service interruptions and costly relocation of data center services, therefore our Data Center (CPT) team actively monitors and assesses the risk of water shortages as part of its operational risk assessment.

C2.3

(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.3a

(C2.3a) Provide details of risks identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Risk 1

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Emerging regulation	Carbon pricing mechanisms
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Primary potential financial impact

Increased indirect (operating) costs

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

The potential for fuel and energy taxes and regulations expose eBay to risk both in terms of increased operating costs and decreased revenue. Specifically, any fuel tax regulation that is levied on non-low-carbon fuel could impact the operational cost of our natural gas fuel cells at our data center. Operationally, energy is an essential input to eBay Inc.'s business. Our platform relies on a data center portfolio that is responsible for more than 80% of our total energy consumption. In 2019, our data centers were responsible for approximately 56,000 tons of CO2e emissions. Our customer support organization operates facilities 24 hours a day, 7 days per week, and our global staff

count on being able to travel between offices and across geographies. Consequently, energy taxes and regulations could drive up energy prices, leading to increased costs to the company.

Time horizon

Long-term

Likelihood

About as likely as not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

7500000

Potential financial impact figure – maximum (currency)

15000000

Explanation of financial impact figure

Electricity purchases were about 0.5 to 1% of eBay's total operating expense in 2019 (~\$30 to 60M USD). Data centers were responsible for 80% of that consumption, with other facilities comprising the other 20%. Using a conservative assumption that regulations or taxes increase energy prices (vis a vis carbon emissions pricing) by 25%, that would increase energy spend by about \$7.5 to 15M annually. The relative percent of Opex would remain unchanged. Business travel is an insignificant contributor, in terms of total % of spend for eBay.

Cost of response to risk

250000

Description of response and explanation of cost calculation

(i) Case study providing a description of company-specific activities, projects, products and/or services which aim to address the risk: eBay manages this risk by managing growth in energy consumption and its associated costs diversifying our energy supply to manage rate growth, and by advocating for policies that support a diverse energy market and provide predictability to future costs. In 2019 eBay continued the roll out of smart meters across the highest energy consumption sites across EMEA with a view to reducing our electricity consumption by 10%. This has allowed us to measure real-time data and identify the effectiveness of projects such as aircon control system in Netanya and LED Lighting upgrades in Milan, London and Aarhus. In 2019 we also benefited when our international co-location data center provider was able to provide 100% renewable energy to multiple locations globally. (ii) Explanation on how the figure in 'Cost of response to risk' was calculated: A conservative estimate is one full-time senior staff, which we estimate as approximately \$250,000. Efficiency improvements represent cost savings, so no additional costs are anticipated for those programs. On-site energy generation requires additional up-front budget, both operational and capital that cannot be accurately quantified at this time.

Comment

Identifier

Risk 2

Where in the value chain does the risk driver occur?

Downstream

Risk type & Primary climate-related risk driver

Emerging regulation	Carbon pricing mechanisms
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Primary potential financial impact

Increased indirect (operating) costs

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

The potential for fuel and energy taxes and regulations expose eBay to risk both in terms of increased costs and decreased revenue. With 183 million active buyers and 1.5 billion listings that need to be moved from seller to consumer, our business model relies heavily on shipping and logistics. A very small part of shipping is done directly by eBay Inc. businesses but the majority occurs downstream and out of our direct control. Increasing energy prices could quickly translate into higher shipping and logistics costs. If those costs are passed on in the prices offered to customers on our commerce sites, this could drive down demand for on-line shopping. We encourage our sellers to offer free and /or fast shipping options to their customers (currently ~70% of eBay purchases are shipped for free). These costs are either included in the price of the good or less frequently paid by the buyer directly. A 10% increase in fuel costs could translate to 1-2% increase in shipping costs and may be a barrier for sale to buyers. To respond to customer demand, we have or are rolling out programs in specific markets to assist in faster delivery times (e.g., metropolitan areas in Germany). However, while these programs are attractive to buyers, there is an inherent cost of shipping that is at risk of increasing due to increased fuel costs. This could overall harm eBay's business.

Time horizon

Medium-term

Likelihood

About as likely as not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, an estimated range

Potential financial impact figure (currency)

<Not Applicable>

Potential financial impact figure – minimum (currency)

500000000

Potential financial impact figure – maximum (currency)

1000000000

Explanation of financial impact figure

Increased shipping costs could decrease the appeal of on-line buying and selling particularly for individual or small business sellers who do not enjoy the ability to negotiate favorable shipping contracts as a function of scale. It is hard to predict the relationship between increased costs and decreased selling activity, but for example, using our 2019 revenue of \$10.8 billion, if there is a 5 to 10% reduction in activity, this could translate into \$500 million to \$1billion in lost revenue.

Cost of response to risk

0

Description of response and explanation of cost calculation

(i) Case study providing a description of company-specific activities, projects, products and/or services which aim to address the risk: eBay already works to help our sellers manage shipping costs. The cornerstone of our strategy takes advantage of our distributed seller base to drive down shipping distance, which is the driver of shipping time and cost. eBay offers a diverse selection of logistics partners, negotiated flat-rate shipping supplies with carriers, and guidance on right-sizing shipping packaging. eBay's new package selection feature allows sellers to use augmented reality to select the smallest package for a given item. This helps avoid excessive weight and volume of packaging, helping reduce CO2e emissions and mitigate the risk of increased fuel prices. This allows customers to enjoy lower shipping costs by benefiting from economies of scale. Additionally, eBay has begun exploring ways to work with other brands to encourage adoption of low-carbon and electric transportation with our primary logistics partners, including UPS and FedEx. The focus of this effort will most likely start with last-mile delivery, where we would expect to see measurable results in reduced congestion, carbon emissions, and improved air quality. (ii) Explanation on how the figure in 'Cost of response to risk' was calculated: Augmentation and expansion of existing programs to manage shipping costs are most likely to increase rather than decrease eBay revenue. The delivery team prioritizes projects and places staff on the most critical tasks – this is part of eBay's normal project management procedures and staffing so cost of response to this risk is essentially zero.

Comment**Identifier**

Risk 3

Where in the value chain does the risk driver occur?

Downstream

Risk type & Primary climate-related risk driver

Acute physical	Increased severity and frequency of extreme weather events such as cyclones and floods
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Primary potential financial impact

Decreased revenues due to reduced demand for products and services

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

eBay is a global commerce company whose customers include 183 million buyers and 1.5 billion listings as of Q4 2019. These individuals and companies (sellers) could be affected by any number of climate change issues - including the financial impacts of fuel price volatility and sea level rise, caused by the changes in precipitation and variability in weather patterns. - which could present a general risk to our business through decreased access to and traffic on our platform when electricity is not available or when people are displaced from their homes. Our users may spend less time on our websites and our applications for mobile devices as a result of a variety of climate change-related diversions caused by volatility in weather, including: geopolitical events, such as war; natural disasters; power shortages or outages from weather events; major public health issues from drought, including pandemics; and other significant local, national or global events capturing the attention of a large part of the population. If any of these, or any other climate-related factors, divert our users from using our websites or mobile applications, our business could be materially adversely affected. For example, during 2019's Hurricane Dorian that greatly impacted the Bahamas, North Carolina and New England many shipments from eBay sellers located in the southeast and along the east coast were delayed due to shipping network disruptions. While the exact number of shipments and sellers in these areas are business sensitive and confidential, we estimate that 5-10% of shipments were delayed during the aftermath of the hurricane (1-2 weeks). The US is our number one market for sales, and any disruption to this market will have a material effect on our Gross Merchandise Volume (GMV) metrics. Additionally, in 2019, India and south Asia (both growing markets) suffered from several severe weather events, including flooding monsoons and prolonged heat waves and droughts. These events commonly result in electricity and telecommunication network disruptions that can impact the ability of eBay customers, both sellers and buyers, to sell and make purchases online. While the exact amount was difficult to determine due to a combination of factors impacting sales in each of these regions at the time of the weather event, external data indicate that retail spending decreases during the weeks directly impacted by severe weather events.

Time horizon

Long-term

Likelihood

About as likely as not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

600000000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Diversion of users away from using our platforms could adversely affect our business results. For instance, using 2019 revenue of \$8.6B for the eBay Marketplace, a prolonged 10% decrease in shopping on our that platform due to multiple weather events could mean as much as a 7% decrease in overall revenue (~600M USD).

Cost of response to risk

0

Description of response and explanation of cost calculation

(i) Case study providing a description of company-specific activities, projects, products and/or services which aim to address the risk: The diversification of eBay's business provides customers with options that could help mitigate lower demand for on-line shopping by offering new and augmented shopping experiences. For instance, in 2019 we continued to expand our intermediate selling services to increase customer convenience, such as eBay Consignment, eBay Authenticate, and Buy Online/Pickup in Store with select sellers, and pickup/dropoff lockers in major stores, like Argos in the UK. Offering alternatives to at-door delivery can alleviate some of the shipping challenges that result from severe weather events such as Hurricane Dorian described previously. These are examples of how evolving programs can help reduce the business impacts of climate change. (ii) Explanation on how the figure in 'Cost of response to risk' was calculated: Managing changing consumer behavior is inherent in eBay's business model, so no additional management costs are anticipated at this time.

Comment**C2.4****(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business?**

Yes

C2.4a**(C2.4a) Provide details of opportunities identified with the potential to have a substantive financial or strategic impact on your business.****Identifier**

Opp1

Where in the value chain does the opportunity occur?

Downstream

Opportunity type

Products and services

Primary climate-related opportunity driver

Shift in consumer preferences

Primary potential financial impact

Increased revenues resulting from increased demand for products and services

Company-specific description

Climate-related regulations are likely to result in increased prices for fuel and commodities, with some geographies experiencing higher price pressure than others. eBay Inc.'s portfolio companies, particularly the Marketplaces and Classifieds businesses, could benefit financially from this primarily by driving increased interest in pre-owned items due to increasing fuel and commodities prices resulting in driving up the price of new goods overall, eBay is one of the world's largest marketplaces for pre-owned goods – for instance, more than 1 million pre-owned smartphones were sold on eBay in the US and UK alone in 2019. A trend toward pre-owned over new items could translate into increased sales and revenue for eBay, as well as avoided carbon emissions and downstream economic benefit for buyers. The circular economy is an important part of eBay's business model. We have a public goal to create \$2.5 billion in positive economic impacts and avoid 2.5 million metric tons of carbon emission through the sale of pre-owned electronics and apparel by 2020. Since 2016 we have created \$2.9 billion in additional impact (meeting our goal early) and avoided 2.4 million metric tons through the sale of these goods.

Time horizon

Long-term

Likelihood

About as likely as not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

180000000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Changes in shopping behavior toward more on-line shopping, both for pre-owned goods, could increase eBay revenue. For example, using 2019 Marketplace revenue of \$8.6 billion, and accounting for the portion of pre-owned goods sold on our platform, a 5% increase in on-line shopping would translate to approximately \$180 million in additional revenue from pre-owned goods alone.

Cost to realize opportunity

50000

Strategy to realize opportunity and explanation of cost calculation

Case study providing a description of company-specific activities, projects, products and/or services which are aiming to realize the opportunity: Our ability to extend the life cycle of products is central to our brand promise. The concept of "circular commerce" has been part of our brand since the very beginning, including the sale of our first pre-owned item, a broken laser pointer. "Circular commerce" is also an important part of our forward-looking brand strategy. As such, we are actively pursuing new ways to advance circular commerce by using innovative technologies. For example, eBay Consignment (intermediated selling) and Click & Collect, which offers eBay pickup/dropoff

lockers in major stores, make it easier and more convenient to sell pre-owned items. In 2018, PayPal and eBay signed a strategic partnership that enables eBay sellers and buyers to access the Collect+ network for convenient click and collect parcel services, adding an additional 2,500 stores to the Click & Collect network in the UK, further facilitating eBay's sellers' and buyers' place in circular commerce when used and pre-owned goods are transacted. Additionally, at least 20% of goods sold on eBay are used or pre-owned, making up a significant portion of our revenue and Gross Merchandise Volume. Explanation on how the figure in 'Cost to realize opportunity' was calculated: eBay tracks the avoided carbon emissions from resold electronics and apparel each year as part of our Impact goals. This year, we implemented an online dashboard that automates these calculations and pulls data directly from our gross marginal volume sales. Two staff worked part time over 3 months to realize this improvement - \$50,000 represents the salaries from the time dedicated to this project.

Comment

Identifier

Opp2

Where in the value chain does the opportunity occur?

Downstream

Opportunity type

Products and services

Primary climate-related opportunity driver

Development and/or expansion of low emission goods and services

Primary potential financial impact

Increased revenues resulting from increased demand for products and services

Company-specific description

eBay has evaluated likely changes in the cost of transportation and logistics across our four geographies of operations: North America, Asia-Pacific, Latin America and Europe-Middle East-Africa, as well as in terms of their impacts on our marketplaces. We have concluded that eBay could realize indirect benefits if increased fuel costs in other markets increase the cost of shipping product to customers. We have characterized this opportunity as downstream (our supply chain) because of eBay's unique business model – where we do not directly control logistics or shipping to our seller's customers. However, due to rising fuel costs, if our primary logistics partners make improvements to operate more efficiently, then these benefits will ultimately be realized by our customers. To realize these benefits for our over 1.5 billion listings that need to travel from seller to buyer to create revenue, eBay can continue to encourage adoption of low-carbon and electric transportation with our primary logistics partners, including USPS, UPS and FedEx. Because much of online shopping is based on consumer convenience, we encourage our sellers to offer low-cost or free and fast shipping. By working with logistics partners, we can help to alleviate potential cost increases for shipping by emphasizing the importance of low-carbon and electric vehicle transport options when traditional fuel prices continue to rise. This will in turn help us to retain and expand our customer base.

Time horizon

Long-term

Likelihood

About as likely as not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

860000000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Increased commerce activity (or decrease in commerce costs) could financially benefit eBay. For instance, using 2019 revenue of \$8.6B for the eBay Marketplace, a 10% increase in shipping due to low cost expedited shipping and convenience on our platform could mean as much as an 8% increase in overall eBay revenue (\$10.8B), which amounts to \$860M.

Cost to realize opportunity

0

Strategy to realize opportunity and explanation of cost calculation

Case study providing a description of company-specific activities, projects, products and/or services which are aiming to realize the opportunity: eBay's portfolio of businesses (Marketplaces and Classifieds) is constantly assessing and responding to changing customer requirements and consumer sentiment. This includes making sure we have sellers offering low-cost expedited shipping. eBay maintains strong relationships with carrier partners to make the shipping that happens via eBay easier, more cost effective and more reliable. For instance, in 2016 eBay partnered with FedEx to bring eBay Valet drop-off locations to over 1600 FedEx Kinkos locations (although this program was sun-setted in mid-2018). This program, the Click and Collect and eBay Consignment programs greatly simplify the selling process, particularly for new sellers. Additionally, we work with our carriers to emphasize the importance of low-carbon transportation which can help to alleviate potential cost increases for shipping especially as traditional fuel prices continue to rise. As of 2019, over 70% of eBay purchases are shipped for free – putting additional importance on these types of programs so that e-commerce continues to adapt to climate change opportunities. Explanation on how the figure in 'Cost to realize opportunity' was calculated: Managing and responding to changing consumer behavior is inherent in eBay's business model, so no additional management costs are anticipated at this time.

Comment

Identifier

Opp3

Where in the value chain does the opportunity occur?

Direct operations

Opportunity type

Energy source

Primary climate-related opportunity driver

Use of lower-emission sources of energy

Primary potential financial impact

Reduced direct costs

Company-specific description

Investors are increasingly expecting companies to manage their climate risk and look for financial opportunity in a low-carbon market. eBay's approach to climate change prioritizes the procurement of renewable energy, which will decrease the carbon footprint and stabilize operating costs of our business. For example, our headquarters is in San Jose, California where the grid is primarily powered by natural gas in a pseudo deregulated market with only single-option utilities that control pricing. Our only owned data base is in Salt Lake City, Utah, a fully regulated market. Even with these constraints to easily access renewable energy at a reasonable cost, eBay recognized the importance of achieving 100% renewable energy in our offices and data centers and has committed to RE100 by 2025. Putting in place financially feasible solutions now will give us the opportunity to stabilize or reduce energy costs relative to non-renewable options in the future. In addition, consumers are increasingly aligning their personal values with buying behaviors and are looking for shopping destinations that support their choices and beliefs. eBay can be an appealing brand for consumers who value sustainability, which can lead in increased demand for eBay's products, and therefore stock prices.

Time horizon

Medium-term

Likelihood

About as likely as not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

29800000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

eBay does business in a strongly competitive environment that is under increasing scrutiny from stakeholders such as investors. Increased positive brand recognition and sentiment could translate into positive competitive advantage and increased stock price. For example, as of 05/21/20, eBay's Market capitalization was \$29.8 billion. A 0.1% increase in the market cap would amount to \$29.8 million.

Cost to realize opportunity

100000

Strategy to realize opportunity and explanation of cost calculation

Case study providing a description of company-specific activities, projects, products and/or services which are aiming to realize the opportunity: As a member of RE100, eBay has set a goal to use 100% renewable energy in our electricity supply by 2025 at eBay-controlled data centers and offices. At the end of 2018 we were only at ~50% renewable energy – primarily supported by relationships with colo data centers in the US. We have devised a step-wise plan to incrementally get to 100% renewable over the next 4 and a half years. This plan is regularly reviewed and re-assessed for feasibility and advancements in the market, especially in Asia, where we have a significant presence in South Korea. In addition to achieving this goal, we recognize the need to promote our progress to attract and retain customers. In the near term, in order to increase this %, eBay has taken additional steps to procure renewables by participating in local utility-driven green power programs, such as the City of San Jose's Clean Energy Total Green program at our headquarters in San Jose, Calif and the Blue Sky renewable program at our Draper Utah office. We also entered into our first Virtual Power Purchase Agreement (VPPA) in Texas which will cover ~10% of our global footprint once it is up and running. We are continually assessing the feasibility of additional PPAs to address our load at our Salt Lake City data center. Through these and other complementary efforts (e.g., purchasing RECs) we are now at 64% for 2019. Explanation on how the figure in 'Cost to realize opportunity' was calculated: Stakeholder engagement, transparency and related external activities are a normal part of our work, so we expect no additional costs to be incurred in communicating about our response to climate change or renewable energy achievements. However, we have staff dedicated to our renewable energy strategy. This management cost equates to about a ½ full time employee.

Comment

C3. Business Strategy

C3.1

(C3.1) Have climate-related risks and opportunities influenced your organization's strategy and/or financial planning?

Yes, and we have developed a low-carbon transition plan

C3.1a

(C3.1a) Does your organization use climate-related scenario analysis to inform its strategy?

No, but we anticipate using qualitative and/or quantitative analysis in the next two years

C3.1c

(C3.1c) Why does your organization not use climate-related scenario analysis to inform its strategy?

- A description of why climate-related scenario analysis is not used to inform your business strategy

eBay is still gathering information required to apply a climate-scenario analysis to inform business strategy. In addition, as a company with a very limited supply chain (the majority of our upstream procurement spend is on office and data center technology and corporate services and we do not manufacture products) and a significantly smaller footprint than heavy industrial companies (our carbon footprint is less than 1% of a major US cement producer and less than 30% of a US based technology company) eBay requires significant time to obtain buy-in from internal stakeholders for potentially using a climate-related scenario analysis.

- A description of how you plan to implement climate-related scenario analysis

The eBay Impact team will coordinate with other eBay departments (e.g. parts of Finance, Risk Management, Government Relations) to determine an appropriate climate-related scenario and conduct a company-wide assessment similar to the present risk analysis process.

To perform the climate-related scenario analysis, eBay plans to conduct the following steps over two years: (1) Establish an analysis oversight committee at the highest possible level (ideally Executive team or Board members); (2) Determine the materiality of climate risks, such as physical risks to data center operations or regulatory risks, such as carbon taxes that increase shipping costs; (3) Select scenario(s) that are most appropriate, involving external technical experts as needed; (4) Evaluate business impacts, such as interruptions to data center operations or increases in shipping costs; (5) Identify potential responses, such as investing in low-carbon shipping technologies or making data center operations more drought-resistant.

C3.1d

(C3.1d) Describe where and how climate-related risks and opportunities have influenced your strategy.

	Have climate-related risks and opportunities influenced your strategy in this area?	Description of influence
Products and services	Yes	Description of how your strategy in this area has been influenced by climate-related risks and opportunities: Extreme weather events have had a small, but noticeable impact on the business due to delays in shipping and handling of products that eBay sellers sell on the platform. In addition, disruptions from the weather events temporarily reduced the ability of customers to use eBay for buying and selling. We continue to invest and improve our mobile application so that even without home internet, cellular service can be used to facilitate buying and selling online. Time Horizon this strategy covers: We anticipate extreme weather events will have localized impact every year for the foreseeable future, therefore the time horizon to assess and adjust our delivery support for sellers is 10+ years. Case study of the most substantial strategic decision(s) made influenced by the climate-related risks and opportunities: eBay's business was affected during Hurricane Dorian in 2019 due to power outages and disrupted transportation routes. A 1% revenue decrease during one week in a year could result in a loss of \$2.1 million (2019 revenue of \$10.8 billion divided by 52 weeks, multiplied by 1%). Internally, our delivery and shipping team has formed a task force to plan responses to extreme weather events because of their increased frequency.
Supply chain and/or value chain	Yes	Description of how your strategy in this area has been influenced by climate-related risks and opportunities: eBay does not have a traditional supply chain, in that we do not manufacture or produce the goods that are sold on our platform. Therefore, a large portion of what we consider our value chain consists of the shipment of sold goods. Extreme weather events have had a small, but noticeable impact on the business due to delays in shipping and handling of products that eBay sellers sell on the platform, which is critical to our value chain. We continue to foster strong relationships with carriers to help plan for potential disruption in deliveries so that we can inform our users of any potential impacts. Time Horizon this strategy covers: We anticipate extreme weather events will have localized impact every year for the foreseeable future, therefore the time horizon to assess and adjust our delivery support for sellers is 10+ years. Case study of the most substantial strategic decision(s) made influenced by the climate-related risks and opportunities: eBay's business was affected during Hurricane Dorian in 2019 due to power outages and disrupted transportation routes. A 1% revenue decrease during one week in a year could result in a loss of \$2.1 million (2019 revenue of \$10.8 billion divided by 52 weeks, multiplied by 1%). Internally, our delivery and shipping team has formed a task force to plan responses to extreme weather events because of their increased frequency. This team has relationships with our key carriers which are considered part of our value chain and critical to the shipping options we offer.
Investment in R&D	Evaluation in progress	Company-specific description of the evaluation process used AND when it is expected to be completed: As an online marketplace, eBay invests R&D funding into customer experience, which includes shipping and logistics, such as algorithms that match buyers and sellers that are closest to each other to reduce costs. If energy and fuel taxes or climate-related disruptions cause shipping and logistics expenses to rise, eBay may invest more funding into adapting its shipping networks and partnerships to keep costs manageable. Internally, we run scenario analyses on the impacts to sales based on shipping options and preferences (such as offering Fast N' Free – an eBay shipping option and logo). This research is critical to maintaining a strong online presence and offering appropriate choices for our customers while managing both shipping-related cost for sellers and related climate emissions for delivery. This process is ongoing and part of our commitment to continual improvement. Certain options will be tested and rolled out on continuing basis to keep in line with evolving consumer preferences. eBay facilitates the sale and purchase of goods as our primary business goal and therefore we will continue to research ways to optimize shipping and minimize climate impact.
Operations	Yes	Description of how your strategy in this area has been influenced by climate-related risks and opportunities: eBay's facilities and data centers have not yet been affected by climate change-related events or regulations but the risk has been evaluated. Business disruptions as well as physical damage to facilities could increase costs and have potentially negative revenue impacts by restricting or disrupting altogether access to our platforms and services. We evaluate the energy management of our owned data center annually and have quarterly project plans for implementation of efficiency improvements. Due to the potential for climate-related disruptions (weather, electricity supply) senior data center teams include resiliency and redundancy plans as part of their ongoing management. Time Horizon this strategy covers: 10+ years as we do not anticipate climate-related weather events or impacts to electricity fuel mix decreasing. Case study of the most substantial strategic decision(s) made influenced by the climate-related risks and opportunities: Situation: eBay has both owned and colo data centers in the US that contribute close to 80% of our total energy consumption. Task: Over the last couple of years, eBay has been redistributing load among certain colo data centers and our owned data center to ensure we will stay up and running even in the event of climate-related damage or outage. Action: We continuously evaluate the percentage of renewable energy supply to these facilities as part of our overall strategy for a sustainable long term energy supply. Result: At our owned facility, we have participated in Rocky Mountain Power's Blue Skye renewable energy REC purchasing program in Utah for the past two years and are evaluating options for a power purchase agreement to source 100% renewable electricity in the near future.

C3.1e

(C3.1e) Describe where and how climate-related risks and opportunities have influenced your financial planning.

	Financial planning elements that have been influenced	Description of influence
Row 1	Revenues	Case study of how climate-related risks and opportunities have influenced your financial planning in the element selected: eBay's transaction volume, and therefore revenue, was impacted by Hurricane Dorian and other hurricanes that occurred in 2019. Because we expect that disruptive weather events will continue to occur, our financial planning includes contingencies for these potential dips in revenue. Our finance team works with the relevant marketplaces management to evaluate and plan for future events – in many cases the response from eBay, in terms of seller support will look the same across a market (the US). However, regional differences and market volumes are taken into consideration when addressing each instance. While eBay saw some impact within the areas that were affected, there are many dynamics driving our results and therefore opt to not quantify the impact of this particular event. However, using 2019 eBay revenue of \$10.8 billion, even a 0.5% impact amounts to \$54 million, which is financially significant. Time horizon covered by the financial planning of the element selected: We do not foresee climate-related extreme weather events to lessen in the foreseeable future, therefore the process of evaluating potential disruptions to our online sales and delivery is ongoing and 10+ years. The plans are reviewed annually and are adjusted as additional data on the frequency and severity of these events is collected from the events themselves.

C3.1f

(C3.1f) Provide any additional information on how climate-related risks and opportunities have influenced your strategy and financial planning (optional).

C4. Targets and performance

C4.1

(C4.1) Did you have an emissions target that was active in the reporting year?

Absolute target

C4.1a

(C4.1a) Provide details of your absolute emissions target(s) and progress made against those targets.

Target reference number

Abs 1

Year target was set

2016

Target coverage

Company-wide

Scope(s) (or Scope 3 category)

Scope 1+2 (market-based)

Base year

2016

Covered emissions in base year (metric tons CO2e)

126952

Covered emissions in base year as % of total base year emissions in selected Scope(s) (or Scope 3 category)

100

Target year

2025

Targeted reduction from base year (%)

50

Covered emissions in target year (metric tons CO2e) [auto-calculated]

63476

Covered emissions in reporting year (metric tons CO2e)

87865

% of target achieved [auto-calculated]

61.5776041338459

Target status in reporting year

Underway

Is this a science-based target?

Yes, we consider this a science-based target, but this target has not been approved as science-based by the Science-Based Targets initiative

Please explain (including target coverage)

Applicable for eBay's owned and leased facilities where eBay currently has procurement control, which is defined as those sites where eBay receives invoices and pays for energy. 2016 is the base year for this target. This target considers the IPCC 1.5 degree scenarios.

Target reference number

Abs 2

Year target was set

2016

Target coverage

Company-wide

Scope(s) (or Scope 3 category)

Scope 1+2 (market-based)

Base year

2016

Covered emissions in base year (metric tons CO2e)

126952

Covered emissions in base year as % of total base year emissions in selected Scope(s) (or Scope 3 category)

100

Target year

2030

Targeted reduction from base year (%)

75

Covered emissions in target year (metric tons CO2e) [auto-calculated]

31738

Covered emissions in reporting year (metric tons CO2e)

87865

% of target achieved [auto-calculated]

41.0517360892306

Target status in reporting year

Underway

Is this a science-based target?

Yes, we consider this a science-based target, but this target has not been approved as science-based by the Science-Based Targets initiative

Please explain (including target coverage)

Applicable for eBay's owned and leased facilities where eBay currently has procurement control, which is defined as those sites where eBay receives invoices and pays for energy. 2016 is the base year for this target. This target considers the IPCC 1.5 degree scenarios and to extends the 2025 the goal to 2030.

Target reference number

Abs 3

Year target was set

2016

Target coverage

Company-wide

Scope(s) (or Scope 3 category)

Scope 1+2 (market-based)

Base year

2016

Covered emissions in base year (metric tons CO2e)

126952

Covered emissions in base year as % of total base year emissions in selected Scope(s) (or Scope 3 category)

100

Target year

2035

Targeted reduction from base year (%)

80

Covered emissions in target year (metric tons CO2e) [auto-calculated]

25390.4

Covered emissions in reporting year (metric tons CO2e)

87865

% of target achieved [auto-calculated]

38.4860025836537

Target status in reporting year

Underway

Is this a science-based target?

Yes, we consider this a science-based target, but this target has not been approved as science-based by the Science-Based Targets initiative

Please explain (including target coverage)

Applicable for eBay's owned and leased facilities where eBay currently has procurement control, which is defined as those sites where eBay receives invoices and pays for

energy. 2016 is the base year for this target. This target was revised from the one submitted to CDP last year to include both Scope 1 and 2 emissions and to also consider the This target considers the IPCC 1.5 degree scenarios and extends the goal to 2035 based on our trajectory to 2050.

C4.2

(C4.2) Did you have any other climate-related targets that were active in the reporting year?

Target(s) to increase low-carbon energy consumption or production

C4.2a

(C4.2a) Provide details of your target(s) to increase low-carbon energy consumption or production.

Target reference number

Low 1

Year target was set

2016

Target coverage

Company-wide

Target type: absolute or intensity

Absolute

Target type: energy carrier

Electricity

Target type: activity

Consumption

Target type: energy source

Renewable energy source(s) only

Metric (target numerator if reporting an intensity target)

Percentage

Target denominator (intensity targets only)

<Not Applicable>

Base year

2016

Figure or percentage in base year

43

Target year

2025

Figure or percentage in target year

100

Figure or percentage in reporting year

64

% of target achieved [auto-calculated]

36.8421052631579

Target status in reporting year

Underway

Is this target part of an emissions target?

Achieving a greater percentage of renewable energy also reduces our carbon emissions.

Is this target part of an overarching initiative?

RE100

Please explain (including target coverage)

This target was announced publicly in 2017 as part of the RE100 initiative and includes electricity consumption at offices and data centers under operational control, although it as approved internally in 2016.

C4.3

(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Yes

C4.3a

(C4.3a) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Under investigation	4	
To be implemented*	0	0
Implementation commenced*	1	100
Implemented*	4	467
Not to be implemented	0	

C4.3b

(C4.3b) Provide details on the initiatives implemented in the reporting year in the table below.

Initiative category & Initiative type

Energy efficiency in buildings	Heating, Ventilation and Air Conditioning (HVAC)
--------------------------------	--

Estimated annual CO2e savings (metric tonnes CO2e)

90

Scope(s)

Scope 2 (market-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

85000

Investment required (unit currency – as specified in C0.4)

750000

Payback period

4-10 years

Estimated lifetime of the initiative

11-15 years

Comment

In a shared capital upgrade with the landlord in our London office, the HVAC was upgraded for shared electricity savings.

Initiative category & Initiative type

Energy efficiency in buildings	Lighting
--------------------------------	----------

Estimated annual CO2e savings (metric tonnes CO2e)

175

Scope(s)

Scope 2 (market-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

30000

Investment required (unit currency – as specified in C0.4)

100000

Payback period

1-3 years

Estimated lifetime of the initiative

6-10 years

Comment

Estimated 20% energy savings across 6 European offices for space that has been converted.

Initiative category & Initiative type

Company policy or behavioral change	Resource efficiency
-------------------------------------	---------------------

Estimated annual CO2e savings (metric tonnes CO2e)

2

Scope(s)

Scope 2 (market-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

1000

Investment required (unit currency – as specified in C0.4)

0

Payback period

No payback

Estimated lifetime of the initiative

6-10 years

Comment

This European office has very low emissions already, but these behavioral changes are estimated to avoid an additional 10% of the annual emissions.

Initiative category & Initiative type

Company policy or behavioral change	Other, please specify (Corporate Jet)
-------------------------------------	---------------------------------------

Estimated annual CO2e savings (metric tonnes CO2e)

200

Scope(s)

Scope 1

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

110000

Investment required (unit currency – as specified in C0.4)

0

Payback period

No payback

Estimated lifetime of the initiative

<1 year

Comment

Use of corporate jet and associated fuel decreased due to assessing the strategic need for CEO travel during a transition year.

C4.3c

(C4.3c) What methods do you use to drive investment in emissions reduction activities?

Method	Comment
Dedicated budget for other emissions reduction activities	eBay has set a 100% renewable electricity target, so procurement (whether via on-site installations or off-site contracts) of lower-carbon energy is part of the company strategy.
Employee engagement	Employee engagement is a key foundational element of eBay Inc.'s Impact strategy. The origins of our environmental programs can be traced directly back to the grassroots passion of our employees. Our Impact Teams continue this legacy. These teams are briefed regularly on our energy and carbon approach, as well as educated about local initiatives that can impact our overall carbon footprint. Many of the extended team who work in operational energy efficiency, greener building, renewable energy and other areas are also Impact Team members

C4.5

(C4.5) Do you classify any of your existing goods and/or services as low-carbon products or do they enable a third party to avoid GHG emissions?

No

C5. Emissions methodology

C5.1

(C5.1) Provide your base year and base year emissions (Scopes 1 and 2).

Scope 1

Base year start

January 1 2016

Base year end

December 31 2016

Base year emissions (metric tons CO2e)

26221

Comment

Scope 2 (location-based)

Base year start

January 1 2016

Base year end

December 31 2016

Base year emissions (metric tons CO2e)

139068

Comment

Scope 2 (market-based)

Base year start

January 1 2016

Base year end

December 31 2016

Base year emissions (metric tons CO2e)

100731

Comment

C5.2

(C5.2) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

C6. Emissions data

C6.1

(C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

Gross global Scope 1 emissions (metric tons CO2e)

30967

Start date

<Not Applicable>

End date

<Not Applicable>

Comment

C6.2

(C6.2) Describe your organization's approach to reporting Scope 2 emissions.

Row 1

Scope 2, location-based

We are reporting a Scope 2, location-based figure

Scope 2, market-based

We are reporting a Scope 2, market-based figure

Comment

C6.3

(C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

Scope 2, location-based

146433.9

Scope 2, market-based (if applicable)

56898.3

Start date

<Not Applicable>

End date

<Not Applicable>

Comment

C6.4

(C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure?

Yes

C6.4a

(C6.4a) Provide details of the sources of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure.

Source

Sites determined to be de minimis

Relevance of Scope 1 emissions from this source

Emissions are not relevant

Relevance of location-based Scope 2 emissions from this source

Emissions are not relevant

Relevance of market-based Scope 2 emissions from this source (if applicable)

Emissions are not relevant

Explain why this source is excluded

De minimis sites consist of small service offices without full-time staff and for which eBay does not have access to complete and reliable information for the period in question

Source

Fuel use by small vehicles/equipment

Relevance of Scope 1 emissions from this source

Emissions are not relevant

Relevance of location-based Scope 2 emissions from this source

No emissions from this source

Relevance of market-based Scope 2 emissions from this source (if applicable)

No emissions from this source

Explain why this source is excluded

It is likely that small amounts of diesel and gasoline consumption by campus and other support vehicles are not included in Scope 1 emissions estimates. eBay considers these emissions to be an insignificant contributor to the overall Scope 1 inventory total

C6.5

(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

Evaluation status

Relevant, calculated

Metric tonnes CO2e

51567

Emissions calculation methodology

Emissions were calculated using Carnegie Mellon's input-output life cycle assessment approach for 100% spend data for purchased goods and services over the reporting period. All values represent cradle-to-gate emissions across all GHG emissions identified in the GHG Protocol Value Chain Standard, using purchaser price.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Capital goods

Evaluation status

Relevant, calculated

Metric tonnes CO2e

348

Emissions calculation methodology

Emissions were calculated using Carnegie Mellon's input-output life cycle assessment approach for 100% spend data for capital goods over the reporting period. All values represent cradle-to-gate emissions across all GHG emissions identified in the GHG Protocol Value Chain Standard, using purchaser price.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Fuel-and-energy-related activities (not included in Scope 1 or 2)

Evaluation status

Relevant, calculated

Metric tonnes CO2e

32264

Emissions calculation methodology

Emissions were calculated using DEFRA's UK Government GHG Conversion Factors for Company Reporting. Emissions calculations represent the upstream emissions from the production and transportation of fuels consumed by eBay sites in the reporting year as well as emissions associated with the generation and transmission and distribution associated with electricity use.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Upstream transportation and distribution

Evaluation status

Relevant, calculated

Metric tonnes CO2e

34150

Emissions calculation methodology

Emissions were calculated using Carnegie Mellons' input-output life cycle assessment approach for 100% spend data for upstream transportation and distribution over the reporting period. All values represent cradle-to-gate emissions across all GHG emissions identified in the GHG Protocol Value Chain Standard, using purchaser price.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Waste generated in operations

Evaluation status

Relevant, calculated

Metric tonnes CO2e

11375

Emissions calculation methodology

All emissions associated with purchased waste management services were calculated using estimated total spend on waste management and emission factors derived from country-specific production functions from the U.S. national input-output database.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Physical waste data for a bottom up analysis were not available at the time of this analysis, and thus a spend analysis was required. Lack of granularity in utility spend made it very difficult to parse out spend on waste management. As such, the average percentage spend on waste management by the data processing and hosting industry was used to estimate eBay's total spend for these topics. This method is likely to overestimate actual emissions but given that this category represents a small proportion of our total footprint, this method was considered reasonable.

Business travel

Evaluation status

Relevant, calculated

Metric tonnes CO2e

25026

Emissions calculation methodology

Values represent all emissions associated with purchased air travel, rental cars and lodging. Emissions from air travel and rental cars were calculated using miles flown and driven in rental cars by eBay employees and emissions factors specific to air travel distance and average emissions per mile for rental cars. Emissions from lodging were calculated using Carnegie Mellon's input-output life cycle assessment and eBay's spend data on lodging.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

99

Please explain

Employee commuting

Evaluation status

Relevant, calculated

Metric tonnes CO2e

20693

Emissions calculation methodology

Emissions were calculated using the total number of eBay employees and the Scope 3 Evaluator Tool developed by the GHG Protocol Partner, Quantis.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

For most of 2019, eBay Inc. provided employee shuttles in between San Francisco and our two San Jose campuses.

Upstream leased assets

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

The emissions from eBay's leased assets (real estate) are accounted for under Scope 1 & 2

Downstream transportation and distribution

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

eBay does not produce goods for sale. Our "product" is our platform, whose emissions are accounted for under Scope 1 & 2.

Processing of sold products

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

eBay does not produce goods for sale. Our "product" is our platform, whose emissions are accounted for under Scope 1 & 2.

Use of sold products

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

eBay does not produce goods for sale. Our "product" is our platform, whose emissions are accounted for under Scope 1 & 2.

End of life treatment of sold products

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

eBay does not manufacture products.

Downstream leased assets

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

eBay's downstream leased assets are minimal and therefore not relevant.

Franchises

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

This category is not relevant to eBay as it does not operate franchises.

Investments

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

This category is not relevant to eBay as it is neither an investor nor a financial intermediary.

Other (upstream)

Evaluation status

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Other (downstream)

Evaluation status

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

C6.7

(C6.7) Are carbon dioxide emissions from biogenic carbon relevant to your organization?

No

C6.10

(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Intensity figure

0.0000081

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

87865

Metric denominator

unit total revenue

Metric denominator: Unit total

10800000000

Scope 2 figure used

Market-based

% change from previous year

16.7

Direction of change

Decreased

Reason for change

Renewable energy percentage increased due to additional renewable energy coverage for San Jose South, San Jose Orchard, Amsterdam, NL, Dreilinden, Germany, multiple global colo-data centers and US RECs purchases. Carbon emissions decreased due to efforts including energy efficiency in building controls, and our company gross revenue increased, resulting in a decreasing intensity figure per \$1 revenue.

C7. Emissions breakdowns

C7.1

(C7.1) Does your organization break down its Scope 1 emissions by greenhouse gas type?

Yes

C7.1a

(C7.1a) Break down your total gross global Scope 1 emissions by greenhouse gas type and provide the source of each used greenhouse warming potential (GWP).

Greenhouse gas	Scope 1 emissions (metric tons of CO2e)	GWP Reference
CO2	29890.9	IPCC Fifth Assessment Report (AR5 – 100 year)
CH4	17	IPCC Fifth Assessment Report (AR5 – 100 year)
N2O	18.2	IPCC Fifth Assessment Report (AR5 – 100 year)
HFCs	1040.8	IPCC Fifth Assessment Report (AR5 – 100 year)

C7.2

(C7.2) Break down your total gross global Scope 1 emissions by country/region.

Country/Region	Scope 1 emissions (metric tons CO2e)
Australia	3.8
Belgium	24
Brazil	1.4
Canada	122.3
China	272
Czechia	30.4
Denmark	77
France	14.4
Germany	436.4
India	181.3
Indonesia	0
Ireland	191
Israel	134
Italy	16.6
Luxembourg	7.9
Malaysia	12.1
Mexico	6.2
Netherlands	92.6
Russian Federation	10
Singapore	14.8
South Africa	3.2
Republic of Korea	2937.6
Spain	122.3
Sweden	4.5
Switzerland	66.5
Taiwan, Greater China	8.7
Thailand	1.2
Turkey	50.7
United Kingdom of Great Britain and Northern Ireland	72.9
United States of America	26020.4
Viet Nam	1.4
Japan	13.1
Argentina	0.8
Chile	0.1
China, Hong Kong Special Administrative Region	15.4

C7.3

(C7.3) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

- By business division
- By facility
- By activity

C7.3a

(C7.3a) Break down your total gross global Scope 1 emissions by business division.

Business division	Scope 1 emissions (metric ton CO2e)
Africa	3.2
Asia/Pacific	3461.4
Europe	1166.6
Central America	6.2
Middle East	184.7
North America	26142.7
South America	2.2

C7.3b

(C7.3b) Break down your total gross global Scope 1 emissions by business facility.

Facility	Scope 1 emissions (metric tons CO2e)	Latitude	Longitude
Aachen - Karmeliterhoehe	4.2	47.2	6.4
Aarhus - Axel Kiers Vej 11	58.1	51.7	6.4
Amsterdam	50.4	52.4	4.9
Amsterdam - Treublaan	42.2	52.3	4.9
Aurangabad	2.2	28.7	77.3
Austin	313.5	30.5	-97.8
Bangalore	111.1	12.9	77.7
Berlin - Grunberger	28.5	48.8	6.2
Bern	38.7	45.8	-0.7
Bilbao	1.9	45	34.1
Bilbao Gran Via	17	59.5	9.9
Brisbane	38.7	37.7	-122.4
Brussels	24	50.8	4.4
Business Travel	1534.6	41.5	-81.7
Cape Town	2.3	-33.9	18.4
Chennai - Colo - Swami Sivananda Salai	0.1	13.047608	80.276832
Chicago - Colo	3.3	41.848457	-87.631828
Copenhagen	18.8	55.7	12.5
DEN01 - Denver, CO Owned Data Center - eBay	0.2	39.573394	-104.870956
Drellinden	15.4	42.963153	-77.024955
Dublin - Atrium	152.6	53.4	-6.4
Dublin - Aurora House	38.4	53.4	-6.4
Dusseldorf - Koe	0.6	51.17826	6.874064
Dusseldorf - Schadowstrasse	2.5	38.261268	-85.798172
Ho Chi Minh City	0.8	-32.095676	115.878532
Hong Kong	15.4	21.007135	105.833641
Incheon - KCTC - FC	105	-32.095676	115.878532
Irvine	3.8	33.665031	-117.746658
Istanbul - 02	50.7	28.272033	-81.464729
Jaipur	2.1	26.879493	75.781158
Jakarta	0	42.973526	-73.656242
Kualalumpur	12.1	3.145719	101.609756
London - Hotham House	20.7	51.471824	-0.293597
London - Mark Square	3.8	51.524291	-0.081882
London - Shutl	1.3	51.522686	-0.080968
London Sackville	1.8	51.510089	-0.138623
Madrid - Ramon de La Cruz 84	103.3	35.401958	-81.094337
Malmo	4.5	40.6	0.6
Mexico City - Polanco	0.5	41.4	2.2
Mexico City - Reforma	2.8	25.4	-101
Milan	16.6	38.863502	-76.973831
Moscow Butyrskiy	10	29.326976	75.709594
Netanya	134	36.640159	-85.792068
New Delhi	8.6	28.6	77.2
New York City - 625	122.3	40.74102	-73.999557
Paris	14.4	33.095809	-96.629096
PHX01 - Phoenix, AZ COLO - eBay	410.3	33.493698	-112.0737
PHX02 - Phoenix, AZ COLO - eBay	22.5	33.493698	-112.0737
PHX04 - Phoenix, AZ COLO - eBay	8	33.493698	-112.0737
Portland	6.1	45.512924	-122.68592
Prague	30.4	2.3	29.3
PyeongChon Mega Center	0	-32.095676	115.878532
Rancho Cordova	13.2	38.604988	-121.280471

Facility	Scope 1 emissions (metric tons CO2e)	Latitude	Longitude
Richmond - Hill House	27.8	51.458576	-0.306344
Rye Brook	14.5	41.006824	-73.670433
Salt Lake City - 01	77.1	40.515308	-111.877708
Salt Lake City - 07	1139	40.515308	-111.877708
Bangkok	1.2	13.7	100.6
San Francisco - SH	205	37.790378	-122.396759
San Jose South - Building 00	95.1	37.294433	-121.894264
San Jose South - Building 01	0	37.294433	-121.894264
San Jose South - Building 02	43.9	37.294433	-121.894264
San Jose South - Building 03	83.6	37.294433	-121.894264
San Jose South - Building 04	116.7	37.294433	-121.894264
San Jose South - Building 05	88.8	37.294433	-121.894264
San Jose South - Building 06	109.5	37.294433	-121.894264
San Jose South - Building 07	222.9	37.294433	-121.894264
San Jose South - Building 08	1.1	37.294433	-121.894264
San Jose South - Building 09	73.1	37.294433	-121.894264
Seattle - Bellevue	107.6	47.619251	-122.2024
Seoul	370.8	43.135533	-75.169609
Seoul - Arc Place	37	35.686397	-51.432857
Seoul - Baegam Center - FC01	227.8	45.85374	5.75607
Seoul - Baegam Center - FC03	339	45.85374	5.75607
Seoul - Dongtan Center - FC	1847	37.6218	126.643314
Seoul (Fine Tower Training)	11	31.206103	-97.300764
Shanghai - EOC	74.5	1.307605	103.858947
Shanghai - GC	148.4	1.307605	103.858947
Shanghai - Raffles	34.6	1.307605	103.858947
Shenzhen	14.5	27.84254	99.743171
Singapore (Millenia)	14.8	33.197669	-89.778625
SJ - Orchard L1	74.7	37.386432	-121.894447
SJ - Orchard L2	100.6	37.386432	-121.894447
SJ - Orchard L4	107.3	37.386432	-121.894447
SLC01 - South Jordan, UT Owned Data Center - eBay	92.6	40.564109	-111.938705
SLC02 - South Jordan, UT Owned Data Center- eBay	20451.6	40.564109	-111.938705
Sydney	3.8	43.150032	-70.665591
Taipei	8.7	25.03282	121.5588
Tokyo - Crystal Square	1.1	35.63134	139.745575
Tokyo - Starzen	8.4	35.628524	139.744033
Toronto ON 500 King St	122.3	43.645336	-79.396308
Valencia	6.8	34.420791	-118.567428
Washington DC	8.2	38.902656	-77.032119
Zurich	27.8	67.280937	14.383377
Luxembourg	7.9	-30.52622	152.811752
Sao Paulo - Portland Building	0.8	-23.552871	-46.661357
Mumbai - R-tech Park	29.2	19.161806	72.857589
Abingdon	14.7	51.623153	-1.290287
Arlington - LMT (Closed 2019)	0.6	32.757175	-97.093627
Augusta - LMT	1.9	33.478576	-82.068824
Bangalore - DV	28	12.953879	77.689651
Boston (Closed 2019)	1.8	41.392158	-73.445983
Buenos Aires - Torre Bellini	0.8	36.832221	-121.402442
Dreilinden - A3	3.4	42.963153	-77.024955
Dreilinden - J1	73.8	42.963153	-77.024955
Dreilinden - J6	135.2	42.963153	-77.024955
Dreilinden - J7	41.6	42.963153	-77.024955
Dreilinden - J9	130.8	42.963153	-77.024955
Durham	0.3	37.559525	-90.296309
El Dorado Hills	1.5	38.670352	-121.06768
Hamburg - GFW	0.2	53.55384	9.991647
Hamburg-Rodingsmarkt	0.1	53.546398	9.977765
Johannesburg	0.9	-26.026639	28.004781
Las Vegas - LMT	4	36.113876	-115.208061
Las Vegas (Closed 2019)	2.2	36.078861	-115.211593
London - Heddon	2.3	51.510723	-0.13942
London - LMT	0.5	51.513145	-0.127837
Mexico City - Homero	2.8	40.879367	-73.591056
Mexico City - IZA Center	0.1	-34.057258	23.372097
Miami - WeWork - Brickell	0.2	25.768091	-80.2014
New York City - LMT	9.3	40.75373	-73.989227
Santiago (Closed 2019)	0.1	51.84169	4.97151
Sao Paulo - Paulista	0.6	-23.554712	-46.664016
Scottsdale	1.9	33.607345	-111.887565

Facility	Scope 1 emissions (metric tons CO2e)	Latitude	Longitude
SJ - Orchard L3	98.4	37.386432	-121.894447
SLC03 - South Jordan, UT Owned Data Center - eBay	192.5	40.564109	-111.938705
Tokyo - Cerulean	3	38.140911	-78.451667
Tokyo - Hacchobori (Closed 2019)	0.5	35.674434	139.772964
Ho Chi Minh - NTN	0.6	22.561939	88.35939
Los Angeles - LMT	4.5	34.052017	-118.25563
Los Angeles - W12ST - LMT	5.1	34.040523	-118.264679
Chicago - East Balbo - LMT	3.3	41.9	-87.6

C7.3c

(C7.3c) Break down your total gross global Scope 1 emissions by business activity.

Activity	Scope 1 emissions (metric tons CO2e)
Fuel cells	20374
Corporate jet	1534.6
Diesel	441
Natural Gas	8105.7
Refrigerants	511.8

C7.5

(C7.5) Break down your total gross global Scope 2 emissions by country/region.

Country/Region	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)	Purchased and consumed electricity, heat, steam or cooling (MWh)	Purchased and consumed low-carbon electricity, heat, steam or cooling accounted for in Scope 2 market-based approach (MWh)
Australia	1669.6	1669.6	2237	0
Belgium	7.1	7.8	41	0
Brazil	1.7	1.7	18	0
Canada	81.9	9.9	575	0
China	1939.2	1852.9	3102	138
Czechia	68.9	84	137	0
Denmark	103.7	230.9	348	0
France	38.6	30.8	483	0
Germany	2427.1	1462.1	5795	3789
India	1425.9	1425.9	1980	0
Indonesia	36.8	36.8	47	0
Ireland	1289.7	1135.4	3395	1615
Israel	543.9	543.9	975	0
Italy	30.3	45.2	92	0
Luxembourg	121.5	249.2	691	0
Malaysia	86.3	86.3	132	0
Mexico	32.3	32.3	78	0
Netherlands	3813.7	3853.5	8695	1469
Russian Federation	33.3	33.3	96	0
Singapore	551.7	176.6	1386	946
South Africa	31.7	31.7	36	0
Republic of Korea	14343.8	14343.8	26599	0
Spain	285.6	444.6	985	0
Sweden	0.5	1.6	48	0
Switzerland	12.1	7.3	422	205
Taiwan, Greater China	59.1	59.1	96	0
Thailand	6.5	6.5	12	0
Turkey	199.2	199.2	431	0
United Kingdom of Great Britain and Northern Ireland	428.8	586.4	1723	197
United States of America	116160.4	27692.9	298906	253817
Viet Nam	5.3	5.3	19	0
Japan	127.5	127.5	248	0
China, Hong Kong Special Administrative Region	466.8	420.8	664	63
Chile	0.3	0.3	0	0
Argentina	3.1	3.1	12	0

C7.6

(C7.6) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

- By business division
- By facility
- By activity

C7.6a

(C7.6a) Break down your total gross global Scope 2 emissions by business division.

Business division	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Africa	31.7	31.7
Asia/Pacific	20718.5	20211.1
Europe	8660.8	8172.2
Central America	32.3	32.3
Middle East	743.2	743.2
North America	116242.4	27702.8
South America	5	5

C7.6b

(C7.6b) Break down your total gross global Scope 2 emissions by business facility.

Facility	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Aachen - Karmeliterhoeefe	17.5	30.4
Aarhus - Axel Kiers Vej 11	76	176.8
AMS01 - Amsterdam, Netherlands COLO (Interaxion) - eBay	2995.4	3641.8
Amsterdam	174.1	211.7
Amsterdam - Colo	589.7	0
Amsterdam - Treublaan	54.5	0
Ashburn - Colo - Filigree	96.2	0
Atlanta - Colo	18.4	19.3
Aurangabad	17.2	17.2
Austin	1449.1	1449.1
Bangalore	873.7	873.7
Bangkok	6.5	6.5
Berlin - Grunberger	47.3	0
Bern	6.2	7.3
Bilbao	2.4	3.8
Bilbao Gran Via	20.7	32.2
Brisbane	95.3	40.1
Brussels	7.1	7.8
Cape Town	22.9	22.9
CHD02 - Chandler, AZ COLO (DRT) - eBay plus U.S. RECs	10996	10334.6
Chennai - Colo - Swami Sivananda Salai	36.5	36.5
Chicago - Colo	125.9	0
Copenhagen	27.6	54.1
Dallas - Colo	100.4	0
DEN01 - Denver, CO Owned Data Center - eBay	2176.2	2067.8
Dreilinden	13.7	0
DUB01 - Dublin, Ireland COLO (DRT) - eBay	61.5	103.3
Dublin - Atrium	613.8	0
Dublin - Aurora House	240	403.3
Dublin - Colo - Grange Castle	374.3	628.8
Dusseldorf - Schadowstrasse	12.5	21.8
Frankfurt - Colo	396.1	689.4
Ho Chi Minh City	3.1	3.1
Hong Kong	104.8	104.8
Incheon - KCTC - FC	353.5	353.5
Irvine	9.3	9.6
Istanbul - 02	199.2	199.2
Jaipur	16.4	16.4
Kualalumpur	86.3	86.3
Kwai Chung - Colo	46	0
London - Hotham House	214.6	331.1

Facility	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
London - Mark Square	8.4	12.9
London - Shul	15.3	23.6
London Sackville	3.6	5.6
Los Angeles - Colo	66	0
LUX02 - Luxembourg COLO - eBay	113.3	232.4
Luxembourg	8.2	16.8
LVS01 - Las Vegas, NV COLO (Switch) - eBay	12240.7	0
LVS02 - Las Vegas, NV COLO (Switch) - eBay	12240.7	0
LVS03 - eBay	12240.7	0
LVS04 - Las Vegas, NV COLO (Switch) - eBay	12240.7	0
Madrid - Ramon de La Cruz 84	262.4	408.6
Malmo	0.5	1.6
Marseille - Colo	21.9	16.8
McCarran - Colo	13843.6	0
Mexico City - Polanco	2.7	2.7
Mexico City - Reforma	14.4	14.4
Miami - Colo	200.9	144
Milan	30.3	45.2
Moscow Butyrskiy	33.3	33.3
Mumbai - R-tech Park	229.8	229.8
Netanya	543.9	543.9
New Delhi	67.4	67.4
New York City - 625	155.9	117.3
Paris	16.7	14.1
PHX01 - Phoenix, AZ COLO - eBay	8603.5	763.6
PHX02 - Phoenix, AZ COLO - eBay	4131.9	274.2
PHX03 - Phoenix, AZ COLO (IO) - eBay	555.2	504.8
PHX04 - Phoenix, AZ COLO - eBay	2957.7	0
Portland	502.5	39.2
Prague	68.9	84
PyeongChon Mega Center	2584.2	2584.2
Rancho Cordova	32.5	25
Richmond - Hill House	96.3	148.6
Rye Brook	42.7	32.1
Salt Lake City - 01	462.7	1114.9
Salt Lake City - 02	864.7	2083.5
Salt Lake City - 07	1709.3	1658
San Francisco - SH	465.7	196.1
San Jose South - Building 00	214.4	14.4
San Jose South - Building 01	547.3	38
San Jose South - Building 02	602.1	42.3
San Jose South - Building 03	227.1	8.2
San Jose South - Building 04	273.2	17.6
San Jose South - Building 05	191.2	11.8
San Jose South - Building 06	193.9	13
San Jose South - Building 07	258.7	8.9
San Jose South - Building 08	3.5	0.6
San Jose South - Building 09	154.2	0
Sao Paulo - Portland Building	1	1
Seattle - Bellevue	341.8	341.8
Secaucus - Colo - 02	257.4	0
Seoul	1152	1152
Seoul - Arc Place	63.5	63.5
Seoul - Baegam Center - FC01	767	767
Seoul - Baegam Center - FC03	1141.5	1141.5
Seoul - Colo - SEL05	4529.4	4529.4
Seoul - Dongtan Center - FC	3679.2	3679.2
Seoul (Fine Tower Training)	73.5	73.5
Shanghai - Colo	86.3	0
Shanghai - EOC	507.8	507.8
Shanghai - GC	1011	1011
Shanghai - Raffles	235.5	235.5
Shenzhen	98.6	98.6
Singapore - Colo	487.7	112.6
Singapore (Millenia)	64	64
SJ - Orchard L1	327	2
SJ - Orchard L2	300.1	21.5
SJ - Orchard L4	249.1	10.1
SJ - South - Colo - 06	85.6	0
SLC01 - South Jordan, UT Owned Data Center - eBay	8987.4	145.5
SLC02 - South Jordan, UT Owned Data Center- eBay	1855.7	3817.9

Facility	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Slough - Colo	48.7	0
SYD02 - Sydney, Aus COLO	1045.1	1045.1
Sydney	359.9	359.9
Taipei	59.1	59.1
Tokyo - Crystal Square	44.7	44.7
Tokyo - Starzen	62.5	62.5
Toronto ON 500 King St	81.9	9.9
Valencia	16.6	7
Washington DC	29.3	4.1
Zurich	5.9	0
Dusseldorf - Colo	396.1	689.4
Jakarta	0.3	0.3
Abingdon	34.2	52.8
Augusta - LMT	9.7	9.7
Bangalore - DV	220.6	220.6
Boston (Closed 2019)	4.6	4.6
Buenos Aires - Torre Bellini	3.1	3.1
Chennai (Closed 2019)	0.9	0.9
Chicago - East Balbo - LMT	19.2	19.2
Dreilinden - A3	13.7	23.8
Dreilinden - J1	98.1	0
Dreilinden - J6	610.8	0
Dreilinden - J7	157.3	0
Dreilinden - J9	659.8	0
Durham	1.4	1.4
Dusseldorf - Koe	2.8	4.9
El Dorado Hills	3.5	3.5
Hamburg - GFW	0.8	1.4
Hamburg-Rodingsmarkt	0.6	1.1
Ho Chi Minh - NTN	2.3	2.3
Hong Kong - Colo - Chai Wan	52.7	52.7
Hong Kong - Colo - Wan Po	263.3	263.3
Johannesburg	8.8	8.8
Las Vegas - LMT	20.4	12.8
Las Vegas (Closed 2019)	10.9	6.9
London - Heddon	6.3	9.6
London - LMT	1.4	2.1
Los Angeles - LMT	11	11
Los Angeles - W12ST - LMT	12.7	12.7
Mexico City - Homero	14.4	14.4
Mexico City - IZA Center	0.7	0.7
Miami - WeWork - Brickell	0.8	0.8
New York City - LMT	27.6	27.6
Port Melbourne - Colo	264.6	264.6
Santiago (Closed 2019)	0.3	0.3
Sao Paulo - Paulista	0.8	0.8
Scottsdale	9.8	9.2
SJ - Orchard L3	143.6	50.1
SLC03 - South Jordan, UT Owned Data Center - eBay	2145.3	2145.3
Tokyo - Cerulean	17.2	17.2
Tokyo - Hacchobori (Closed 2019)	3	3

C7.6c

(C7.6c) Break down your total gross global Scope 2 emissions by business activity.

Activity	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Purchased Electricity	146378.7	56843.1
Purchased Steam	55.2	55.2

C7.9

(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Decreased

C7.9a

(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

	Change in emissions (metric tons CO2e)	Direction of change	Emissions value (percentage)	Please explain calculation
Change in renewable energy consumption	14556	Decreased	13.86	Of the overall % change of 16.32%, 13.86% of this is due to increases in renewable energy consumption. An increase of 524 metric tons within our green power programs and 14,031 of REC purchases equates to a total of 14,556 metric tons. The emission calculation is 14,556 metric tons / 105,002 metric tons (2018 total Scope 1 and Scope 2 emissions) = 13.86%
Other emissions reduction activities	467	Decreased	0.25	Of the overall % change of 16.32%, 0.44% of this is due to increases other emissions reduction activities. The emission calculation is 467 metric tons / 105,002 metric tons (2018 total Scope 1 and Scope 2 emissions) = 0.44%
Divestment		<Not Applicable >		
Acquisitions		<Not Applicable >		
Mergers		<Not Applicable >		
Change in output		<Not Applicable >		
Change in methodology		<Not Applicable >		
Change in boundary		<Not Applicable >		
Change in physical operating conditions		<Not Applicable >		
Unidentified	2114	Decreased	2.01	The 2,114 metric tons of changed emissions was calculated by comparing the overall difference between 2019 Scope 1 and 2 emissions (87,865) and 2018 Scope 1 and 2 emissions (105,002), excluding any changes made in renewable energy consumption and other emissions reduction activities. The emissions calculation is: 105,002 (2018 emissions) - 87,865 (2019 emissions) - 14,556 (change in renewable energy) - 467 (other emissions reduction activities) = 2,114
Other		<Not Applicable >		

C7.9b

(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Market-based

C8. Energy

C8.1

(C8.1) What percentage of your total operational spend in the reporting year was on energy?

More than 0% but less than or equal to 5%

C8.2

(C8.2) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Yes
Consumption of purchased or acquired electricity	Yes
Consumption of purchased or acquired heat	No
Consumption of purchased or acquired steam	Yes
Consumption of purchased or acquired cooling	No
Generation of electricity, heat, steam, or cooling	Yes

C8.2a

(C8.2a) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

	Heating value	MWh from renewable sources	MWh from non-renewable sources	Total (renewable and non-renewable) MWh
Consumption of fuel (excluding feedstock)	HHV (higher heating value)	0	165079	165079
Consumption of purchased or acquired electricity	<Not Applicable>	262239	98265	360504
Consumption of purchased or acquired heat	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of purchased or acquired steam	<Not Applicable>	0	240	240
Consumption of purchased or acquired cooling	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of self-generated non-fuel renewable energy	<Not Applicable>	513	<Not Applicable>	513
Total energy consumption	<Not Applicable>	262752	263584	526336

C8.2b

(C8.2b) Select the applications of your organization's consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Yes
Consumption of fuel for the generation of heat	Yes
Consumption of fuel for the generation of steam	No
Consumption of fuel for the generation of cooling	No
Consumption of fuel for co-generation or tri-generation	No

C8.2c

(C8.2c) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Fuels (excluding feedstocks)

Natural Gas

Heating value

HHV (higher heating value)

Total fuel MWh consumed by the organization

157130

MWh fuel consumed for self-generation of electricity

112423

MWh fuel consumed for self-generation of heat

44707

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

53.06

Unit

kg CO2e per million Btu

Emissions factor source

U.S. EPA Final Rule (40 CFR 98) - Commercial Sector 2013

Comment

Fuels (excluding feedstocks)

Diesel

Heating value

HHV (higher heating value)

Total fuel MWh consumed by the organization

1743

MWh fuel consumed for self-generation of electricity

1743

MWh fuel consumed for self-generation of heat

0

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

73.9

Unit

kg CO2e per million Btu

Emissions factor source

U.S. EPA Final Rule (40 CFR 98) - Commercial Sector 2013

Comment**Fuels (excluding feedstocks)**

Jet Kerosene

Heating value

HHV (higher heating value)

Total fuel MWh consumed by the organization

6206

MWh fuel consumed for self-generation of electricity

0

MWh fuel consumed for self-generation of heat

0

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

72.22

Unit

kg CO2e per million Btu

Emissions factor source

U.S. EPA Final Rule (40 CFR 98) - Commercial Sector 2013

Comment**C8.2d****(C8.2d) Provide details on the electricity, heat, steam, and cooling your organization has generated and consumed in the reporting year.**

	Total Gross generation (MWh)	Generation that is consumed by the organization (MWh)	Gross generation from renewable sources (MWh)	Generation from renewable sources that is consumed by the organization (MWh)
Electricity	51378.7	51378.7	513	513
Heat	0	0	0	0
Steam	0	0	0	0
Cooling	0	0	0	0

C8.2e**(C8.2e) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero emission factor in the market-based Scope 2 figure reported in C6.3.****Sourcing method**

Unbundled energy attribute certificates, Renewable Energy Certificates (RECs)

Low-carbon technology type

Solar

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

152520

Comment

RECs purchased through colo provider equivalent to 100% of total energy use for co-located data centers in Nevada. All RECs sourced 100% from solar PV installations owned by provider.

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Solar

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

3934

Comment

Solar Choice Program participation by San Jose offices. Program is 100% solar power.

Sourcing method

Other, please specify (Off-grid energy consumption from an on-site installation or through a direct line to an off-site generator owned by another company)

Low-carbon technology type

Solar

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

513

Comment

665 KW solar array, Salt Lake City Utah data center site

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Wind

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Ireland

MWh consumed accounted for at a zero emission factor

1615

Comment

100% wind power renewable energy option purchased from utility providers for sites in Dublin, Ireland

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Hydropower

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Germany

MWh consumed accounted for at a zero emission factor

3789

Comment

100% hydropower renewable energy option purchased from utility providers for sites in Berlin and Dreilinden, Germany

Sourcing method

Unbundled energy attribute certificates, Renewable Energy Certificates (RECs)

Low-carbon technology type

Low-carbon energy mix

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

31346

Comment

RECs purchased via Arizona Public Service equivalent to 100% of total energy use for Phoenix data centers. All RECs sourced 75% from Red Rock Solar Plant and remaining 25% from a combination of other solar, biogas, and wind.

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Other, please specify (Wind, Solar PV, Hydropower)

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Switzerland

MWh consumed accounted for at a zero emission factor

205

Comment

100% wind, solar, and hydropower renewable energy option purchased from utility providers for sites in Zurich, Switzerland.

Sourcing method

Unbundled energy attribute certificates, International REC Standard (I-RECs)

Low-carbon technology type

Hydropower

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Netherlands

MWh consumed accounted for at a zero emission factor

1344

Comment

I-RECs purchased via colo provider equivalent to 100% hydropower for Amsterdam co-located data center.

Sourcing method

Unbundled energy attribute certificates, International REC Standard (I-RECs)

Low-carbon technology type

Biomass

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United Kingdom of Great Britain and Northern Ireland

MWh consumed accounted for at a zero emission factor

197

Comment

I-RECs purchased via colo provider equivalent to 100% biomass for Slough co-located data center, United Kingdom.

Sourcing method

Unbundled energy attribute certificates, Renewable Energy Certificates (RECs)

Low-carbon technology type

Wind

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

54201

Comment

100% wind RECs with Blue Sky RECs for Utah. 100% wind purchased via Schneider Electric allocated for US sites. 100% wind purchased via colo provider and applied to US co-located data centers.

Sourcing method

Unbundled energy attribute certificates, International REC Standard (I-RECs)

Low-carbon technology type

Wind

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Asia Pacific (or JAPA)

MWh consumed accounted for at a zero emission factor

201

Comment

I-RECs purchased via colo provider equivalent to 100% wind for Hong Kong and China operations.

Sourcing method

Unbundled energy attribute certificates, International REC Standard (I-RECs)

Low-carbon technology type

Hydropower

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Singapore

MWh consumed accounted for at a zero emission factor

946

Comment

I-RECs purchased via colo provider sourced from low impact hydropower for Singapore co-located data center.

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Other, please specify (Solar PV, Wind)

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

1666

Comment

RECs purchased via Rocky Mountain Power Blue Sky program equivalent to 60% of total energy use for Portland, OR site. All Blue Sky RECs sourced from 50% wind power and 50% solar power.

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Low-carbon energy mix

Country/region of consumption of low-carbon electricity, heat, steam or cooling

United States of America

MWh consumed accounted for at a zero emission factor

10150

Comment

GreenSource Program participation by San Jose offices. Program is 41% Hydropower, 45% Wind and Solar, 14% unspecified carbon free source.

Sourcing method

Green electricity products (e.g. green tariffs) from an energy supplier, supported by energy attribute certificates

Low-carbon technology type

Wind

Country/region of consumption of low-carbon electricity, heat, steam or cooling

Netherlands

MWh consumed accounted for at a zero emission factor

125

Comment

100% wind power renewable energy option purchased from utility providers for sites in Amsterdam, Netherlands.

C9. Additional metrics

C9.1

(C9.1) Provide any additional climate-related metrics relevant to your business.

Description

Energy usage

Metric value

464779

Metric numerator

MWh

Metric denominator (intensity metric only)**% change from previous year**

2

Direction of change

Increased

Please explain

Our total volume of goods sold and purchased online and our total revenue both increased in 2019 compared to 2018, resulting in a slight increase in energy consumption. However, consumption was mitigated by energy efficiency projects at both our offices and our owned data center.

C10. Verification

C10.1

(C10.1) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	Third-party verification or assurance process in place
Scope 2 (location-based or market-based)	Third-party verification or assurance process in place
Scope 3	Third-party verification or assurance process in place

C10.1a

(C10.1a) Provide further details of the verification/assurance undertaken for your Scope 1 emissions, and attach the relevant statements.

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

eBay 2019 CDP Verification Statement Limited .pdf

Page/ section reference

1-3

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

C10.1b

(C10.1b) Provide further details of the verification/assurance undertaken for your Scope 2 emissions and attach the relevant statements.

Scope 2 approach

Scope 2 location-based

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

eBay 2019 CDP Verification Statement Limited .pdf

Page/ section reference

1-3

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

Scope 2 approach

Scope 2 market-based

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

eBay 2019 CDP Verification Statement Limited .pdf

Page/ section reference

1-3

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

C10.1c

(C10.1c) Provide further details of the verification/assurance undertaken for your Scope 3 emissions and attach the relevant statements.

Scope 3 category

Scope 3: Business travel

Verification or assurance cycle in place

Annual process

Status in the current reporting year

Complete

Type of verification or assurance

Limited assurance

Attach the statement

eBay 2019 CDP Verification Statement Limited .pdf

Page/section reference

1-3

Relevant standard

ISO14064-3

Proportion of reported emissions verified (%)

100

C10.2

(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5?

Yes

C10.2a

(C10.2a) Which data points within your CDP disclosure have been verified, and which verification standards were used?

Disclosure module verification relates to	Data verified	Verification standard	Please explain
C8. Energy	Energy consumption	Verified as part of our GHG Emissions verification, according to standard ISO 14064-3	Pages 1-3 eBay 2019 CDP Verification Statement Limited .pdf

C11. Carbon pricing

C11.1

(C11.1) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?

Yes

C11.1a

(C11.1a) Select the carbon pricing regulation(s) which impacts your operations.

EU ETS

C11.1b

(C11.1b) Complete the following table for each of the emissions trading schemes you are regulated by.

EU ETS

% of Scope 1 emissions covered by the ETS

1

% of Scope 2 emissions covered by the ETS

0

Period start date

January 1 2019

Period end date

December 31 2019

Allowances allocated

0

Allowances purchased

0

Verified Scope 1 emissions in metric tons CO2e

446

Verified Scope 2 emissions in metric tons CO2e

0

Details of ownership

Other, please specify (Aviation activities from non-commercial aircraft that we own and operate)

Comment

From 1 January 2012 all flights which arrive at or depart from an aerodrome situated in the territory of a Member State to which the Treaty applies shall be included. Flights which depart from or arrive in an aerodrome situated in the territory of a Member State to which the Treaty applies. This activity shall not include from 1 January 2013 to 31 December 2020, flights which, but for this point, would fall within this activity, performed by a non-commercial aircraft operator operating flights with total annual emissions lower than 1,000 tonnes per year and fewer than 243 flights per period for three consecutive four-month periods. In 2019, eBay's total Annex 1 flight segments totaled 11 flights and total emissions totaled 446 metric tons CO2e. For this reason, eBay received a certification of exemption from the verification of an annual emissions report and the surrender of carbon offsets for all Annex 1 activities.

C11.1d

(C11.1d) What is your strategy for complying with the systems you are regulated by or anticipate being regulated by?

In 2019, eBay's total Annex 1 flight segments totaled 11 flights and total emissions totaled 446 metric tons CO₂e. For this reason, eBay received a certification of exemption from the verification of an annual emissions report and the surrender of carbon offsets for all Annex 1 activities.

eBay anticipates that our total annual non-commercial aircraft emissions will be lower than 1,000 tonnes per year and fewer than 243 flights per period for three consecutive four-month periods in future years. Therefore, eBay will continue to receive a certification of exemption from the verification of an annual emissions report and the surrender of carbon offsets for all Annex 1 activities. In order to achieve the low emissions trajectory for aircraft, eBay will continue to employ a senior management review system (including input from our aviation director and our Executive Leadership Team) to ensure that approved corporate jet travel is business critical.

C11.2

(C11.2) Has your organization originated or purchased any project-based carbon credits within the reporting period?

No

C11.3

(C11.3) Does your organization use an internal price on carbon?

No, but we anticipate doing so in the next two years

C12. Engagement

C12.1

(C12.1) Do you engage with your value chain on climate-related issues?

Yes, our suppliers

Yes, other partners in the value chain

C12.1a

(C12.1a) Provide details of your climate-related supplier engagement strategy.

Type of engagement

Innovation & collaboration (changing markets)

Details of engagement

Run a campaign to encourage innovation to reduce climate impacts on products and services

% of suppliers by number

1

% total procurement spend (direct and indirect)

5

% of supplier-related Scope 3 emissions as reported in C6.5

0

Rationale for the coverage of your engagement

eBay has a relatively minimal supply chain because we do not hold inventory or sell manufactured products. eBay's main service is the internet platform used by our buyers and sellers, and the suppliers most relevant to the platform are the data center colocation providers where our servers reside. We count the emissions from these suppliers as scope 2. We have over 500 tier 1 suppliers from technology providers and office furniture vendors, however only a very small number of them are colo data center providers, hence the % of suppliers by number is only 1.

Impact of engagement, including measures of success

In 2016 our largest provider, converted all of its locations in Nevada to renewable power, resulting in a nearly 50% reduction in our data center-related GHG emissions. While not a direct result of eBay's Colo and Cloud Buyer's Principles participation, we purposefully engaged with REBA and Future of Internet Power buyer members to encourage colo providers to offer renewable energy at their facilities. Due to our 100% renewable energy goal, having Switch convert to 100% renewables at the eBay sites was critical to our path to 100% and a measure of our successful engagement. We continue to monitor the contribution of these footprints to our overall renewable strategy on an annual basis. Moving load from one or two these facilities has a direct impact on our overall achievement of RE100 and necessitates determining if additional and new approaches will be needed. The Colo provider's participation in renewable procurement was factored into our overall success, where our threshold for these facilities is to contribute 20 to 25% of our total RE footprint. In 2019, working with another large colo-provider, eBay learned that many of our smaller colos globally were also being provided with RECs / renewable energy. These were added to our 2018 and 2019 footprints. Spend % is approximate for proprietary reasons. Number of suppliers: <10 eBay engages with its colocation service providers by being a founding member of the Future of Internet Power working group, which has the goal of powering the internet with 100% renewable energy. In 2016 this group created, and eBay signed, the Corporate Co-Location and Cloud Buyers' Principles. These principles outline six criteria that companies using colo services would like to see their colo service providers meet, such as providing data on customer energy consumption, disclosing facility energy sources, and supporting renewable energy advocacy efforts. eBay has been engaging our co-location providers about cleaner energy for about 5 years, and the Principles offer another tool for continuing that engagement. It is also important to note that we report 0 Scope 3 emissions above because we consider these emissions under our Scope 2 footprint.

Comment

C12.1d

(C12.1d) Give details of your climate-related engagement strategy with other partners in the value chain.

Explanation of who other partners in the value chain constitutes:

eBay continue to encourage adoption of low-carbon and electric transportation with our primary logistics partners, including USPS, UPS and FedEx. (which are not considered our direct suppliers in this context, but partners within our value chain).

Case study of your climate-related engagement strategy with other partners in the value chain: Because much of online shopping is based on consumer convenience, we encourage our sellers to offer low-cost or free and fast shipping. By working with logistics partners, we can help to alleviate potential cost increases for shipping by emphasizing the importance of low-carbon transport options when traditional fuel prices continue to rise. This will in turn help us to retain and expand our customer base.

eBay has evaluated climate-related logistics and transportation parameters across our four geographies of operations: North America, Asia-Pacific, Latin America and Europe-Middle East-Africa, as well as in terms of their impacts on our marketplaces. We have concluded that eBay could realize indirect benefits if loosening US transportation fuel standards and increased fuel costs in other markets increase the cost of shipping product to customers. We are currently exploring a pilot program for low carbon last mile delivery that will involve our value chain carrier partners. This project is not yet public so additional details are not available at this time.

C12.3

(C12.3) Do you engage in activities that could either directly or indirectly influence public policy on climate-related issues through any of the following?

Direct engagement with policy makers

Trade associations

Other

C12.3a

(C12.3a) On what issues have you been engaging directly with policy makers?

Focus of legislation	Corporate position	Details of engagement	Proposed legislative solution
Cap and trade	Support	eBay is a strong supporter of climate action nationally and in our headquarters state of California. We were a business voice in support of the landmark AB32 legislation and have continued to support state policy to strengthen and clarify AB 32 implementation. While AB32 was game changing, the emissions reduction mandates only extended through 2020. To continue momentum and address the need for larger GHG reductions globally, it was proposed the state create a more ambitious target and extend these targets to 2030. At the request of NGO stakeholders, eBay reached out to individual law makers to encourage their support of the bill. We also participated in the Ceres-led LEAD on Climate event (Virtual) focused on Washington, DC in the first half of 2020.	Extend the GHG emissions reductions required by California AB32 beyond 2020, mandating a 40% reduction by 2030. Senate Bill 32 was signed by the governor in September 2016. LEAD continues to not propose a particular solution but open direct dialog with members on both sides of the house and senate around general carbon pricing options (May 2019) and clean energy solutions in May of 2020.

C12.3b

(C12.3b) Are you on the board of any trade associations or do you provide funding beyond membership?

Yes

C12.3c

(C12.3c) Enter the details of those trade associations that are likely to take a position on climate change legislation.

Trade association

TechNet

Is your position on climate change consistent with theirs?

Consistent

Please explain the trade association's position

TechNet advocates for a robust energy policy that encourages true competition in the energy market. TechNet also supports state policies to spur deployment of clean energy resources such as fuel cells, solar, wind, demand-side, advanced clean combustion, and clean transportation, and will work diligently to advance them. TechNet also supports smart grid technologies that increase the reliability and resilience of the electric grid; enable clean technologies and electric vehicles; and help consumers reduce their electric bills. TechNet supports empowering consumers with access to their energy data and new tools to help consumers cut energy use. TechNet also supports efforts to expand or create new programs should be inclusive, balanced, and data-driven in order to achieve stated aims and avoid significant disruption.

How have you influenced, or are you attempting to influence their position?

As a member of TechNet, eBay regularly participates in policy discussions among members and association leadership. eBay also works with association leaders to help develop TechNet's advocacy strategy.

C12.3e

(C12.3e) Provide details of the other engagement activities that you undertake.

eBay is a member of Business for Innovative Climate and Energy Policy (BICEP), which is an advocacy coalition run by Ceres comprised of businesses with the overall goal of supporting, "broad, bi-partisan consensus among policy makers to reduce US greenhouse gas emissions 80 percent below 1990 levels by 2050, with an interim goal of at least 25 percent below 1990 levels by 2020." Via our role in BICEP, we regularly support state and federal legislation and global policy that reinforces BICEP's position on climate change. As a BICEP member, eBay has signed on to the Climate Declaration, a call to action from leading American businesses and individuals urging policymakers and business leaders to seize the economic opportunity in tackling climate change. In 2015, eBay joined dozens of companies and organizations in the Business Backs a Low Carbon USA initiative, which calls on the US government to support strong action on climate change both nationally and abroad, including the Paris Climate Accord." More recently via BICEP, eBay reaffirmed corporate commitment to reducing carbon emissions by signing on to the "We Are Still In" initiative, which is a collection of over 1,200 policymakers, businesses, investors, and higher education institutions that support the Paris Climate Agreement. eBay Inc. is a founding member of the Future of Internet Power, a working group originally convened via Business for Social Responsibility (BSR), now run by REBA. This group is comprised of leading technology companies that will share and promote best practices and develop a platform for driving low-carbon, sustainable power for data centers in collaboration with select utilities and policymakers. eBay Inc. is also a member of the Silicon Valley Leadership Group. The Leadership Group is a key player in helping ensure the implementation of California's AB 32 rewards efficiency, protects innovation and provides flexibility to seek out and implement the lowest-cost solutions, while also meeting our greenhouse gas reduction goals. In addition, the Leadership Group is increasingly active in federal-level advocacy for smart energy and climate policies. eBay is a member of the Renewable Energy Buyers Alliance (REBA) and a signatory of the Corporate Renewable Energy Buyers Principles. Companies across the US want to power their operations with clean and renewable energy but navigating the path to renewables is harder than it should be. REBA exists to make the transition easier by helping companies understand the benefits of moving to renewables, connecting corporate demand to renewable energy supply, and helping utilities better understand and serve the needs of corporations. eBay was a founding member of the Business Renewables Center that is now part of the fully-formed REBA.

C12.3f

(C12.3f) What processes do you have in place to ensure that all of your direct and indirect activities that influence policy are consistent with your overall climate change strategy?

To ensure a coordinated approach to and positions on climate and energy policy activities, regular meetings are held regularly between Impact and Government Relations staff, and on an ad hoc basis with other internal stakeholders from Global Communications, Finance and operations. Agendas for these meetings include business impacts, pending policy initiatives and discussion of how these do or do not align with our corporate climate and energy strategy, as well as identify any opportunities/requests to engage with external stakeholders on these activities. Per these discussions we have chosen to support We Mean Business, TCFD reporting and joined in the LEAD on Climate activities in 2019 and 2020 – consistent with our commitment to support climate action.

C12.4

(C12.4) Have you published information about your organization’s response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Publication

In voluntary sustainability report

Status

Complete

Attach the document

eBay-Impact-2019-Report_061520.pdf

Page/Section reference

Impact Goals, pg 8 Environmental Footprint, pg 17 Circular Commerce and Key Sustainability Partners, pg 20. Governance Model, pg 27 GRI Index, pg 34 SASB Disclosure, pg 39 Verification Statement, pg 41

Content elements

Governance

Strategy

Emissions figures

Emission targets

Other metrics

Comment

C15. Signoff

C-FI

(C-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

C15.1

(C15.1) Provide details for the person that has signed off (approved) your CDP climate change response.

	Job title	Corresponding job category
Row 1	Chief Executive Officer	Chief Executive Officer (CEO)

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I am submitting to	Public or Non-Public Submission
I am submitting my response	Investors	Public

Please confirm below

I have read and accept the applicable Terms