Marketing Your Business

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eBay opens up a world of selling and growth opportunities...

1/1/million active buyers worldwide

1.1 billion live listings globally

A car part or truck part is purchased every 2 seconds

A video game is purchased every



But how can you get added visibility and make your products stand out?

Promote Your Listings



A self serve advertising tool launched in 2015



First party advertising



Ongoing commitment to partner with sellers



Part of our suite of marketing tools

Displays your selected listings in prominent, exclusive positions across the site

Gives your item incremental visibility, increasing your chances of making a sale

Promote Your Listings is a paid for advertising service...

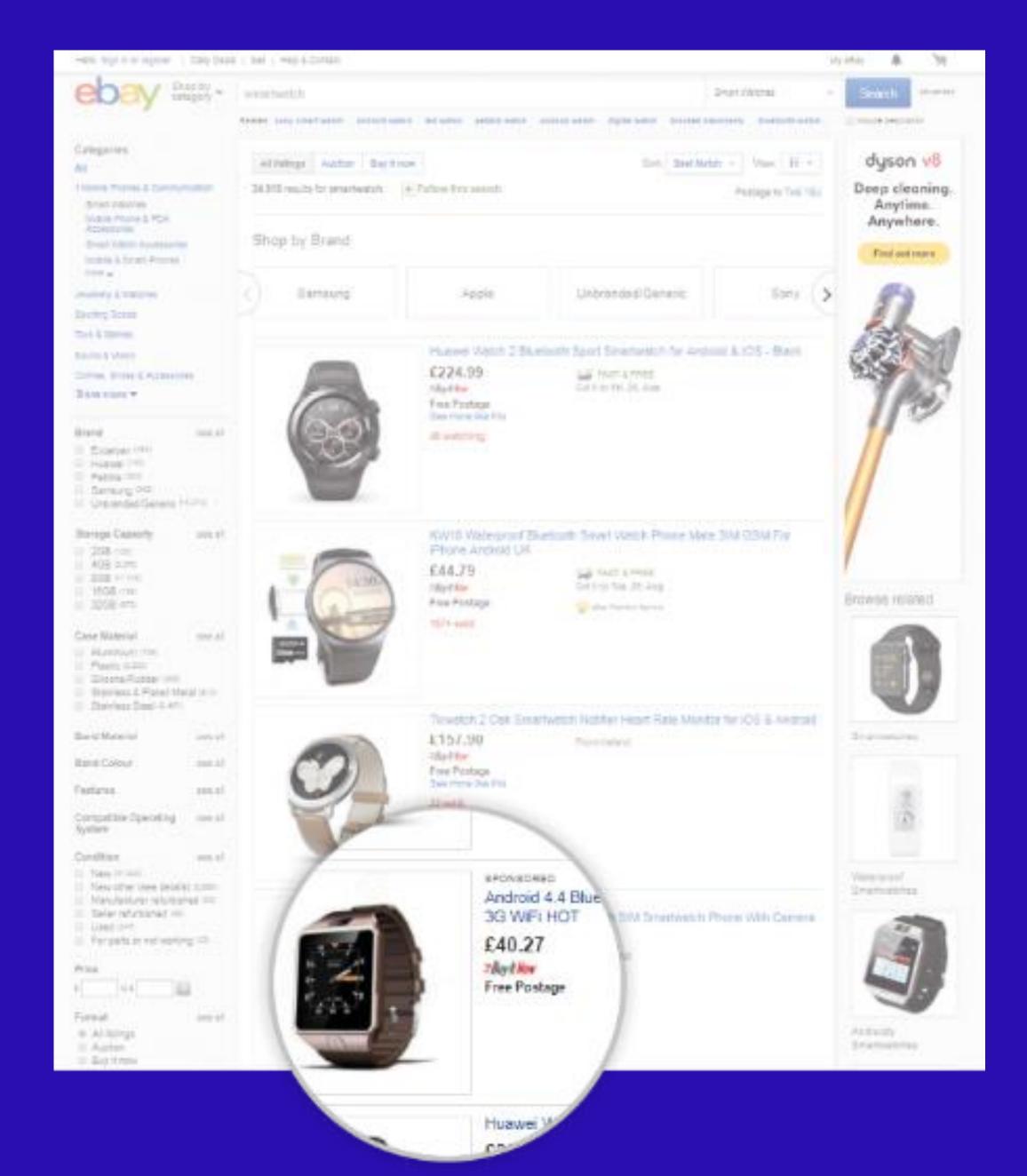
You select the price (ad rate) you're willing to pay to promote your selected listings

The ad rate is a percentage of the item's final sale price

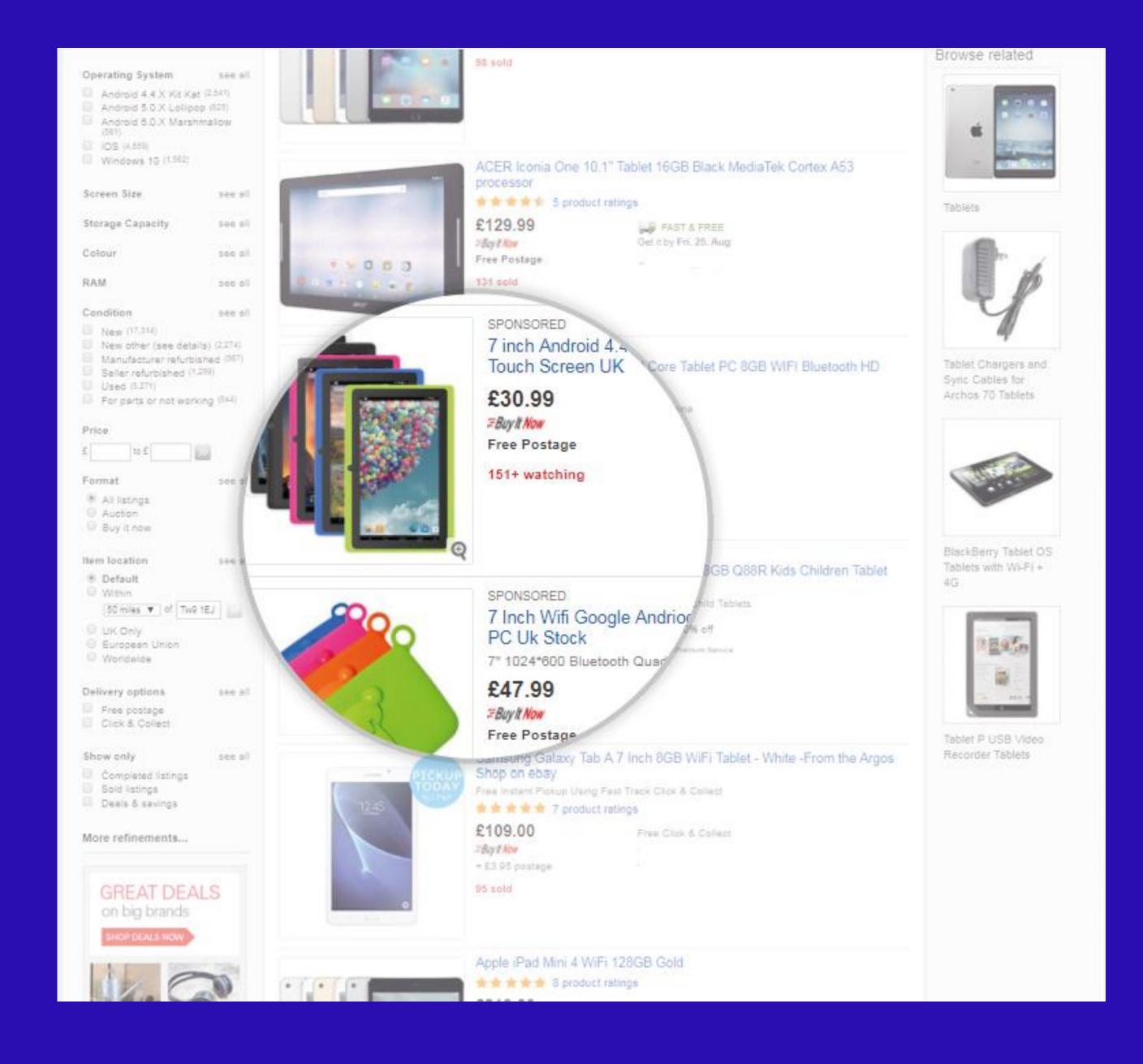
But crucially, you only pay when you sell...

So where are listings promoted?

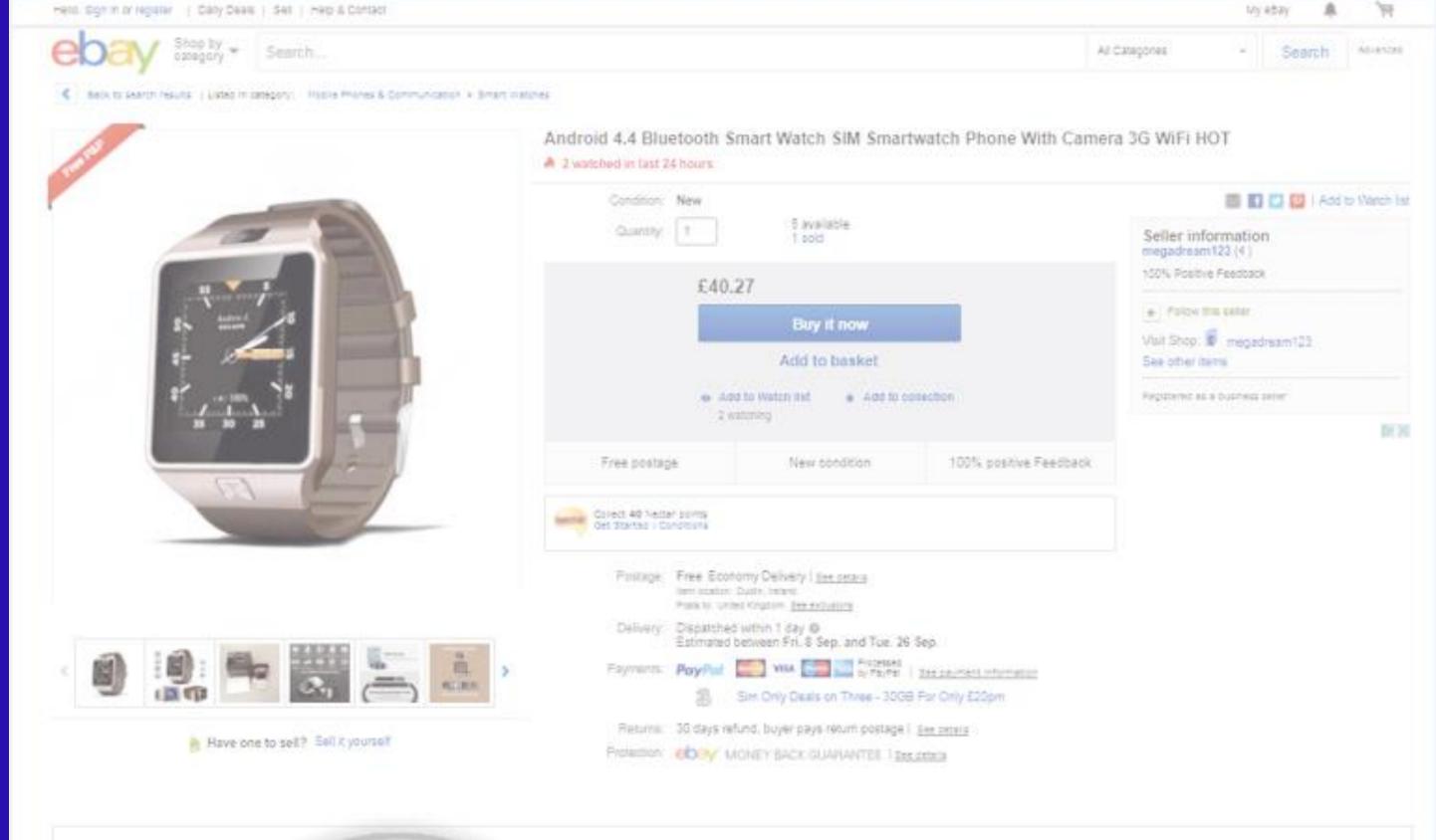
Search Results Page



Search Results Page



Item Page





Visibility across the shopping journey

Approx. 50 individual placements across the site

On at least 8 different page types

Further visibility in places such as a buyer's My eBay pages

New placements are being developed, e.g. Homepage

Who can use Promote Your Listings?

Available to shop subscribers

Featured shop subscribers have £10 monthly credit

Anchor shop subscribers have £20 monthly credit

What inventory can I promote?

Supports fixed price inventory

Available in nearly every category

Multi-quantity and single quantity listings

Launched across Vehicles Parts & Accessories category in late 2017

Why use Promote Your Listings?

Low-risk, clear attribution, and full transparency



You only pay when you sell an item

30

We only charge the ad fee if a buyer clicks on your promoted listing, and purchases that item within 30 days

Some advertising tools on similar platforms charge you to display the ad, or for the click.

If a buyer clicks on your ad and doesn't purchase that product within 30 days, it's free traffic to your store

Use the service in a variety of ways

Boosting best selling inventory

Seasonal events

New inventory

Combine with other marketing tools

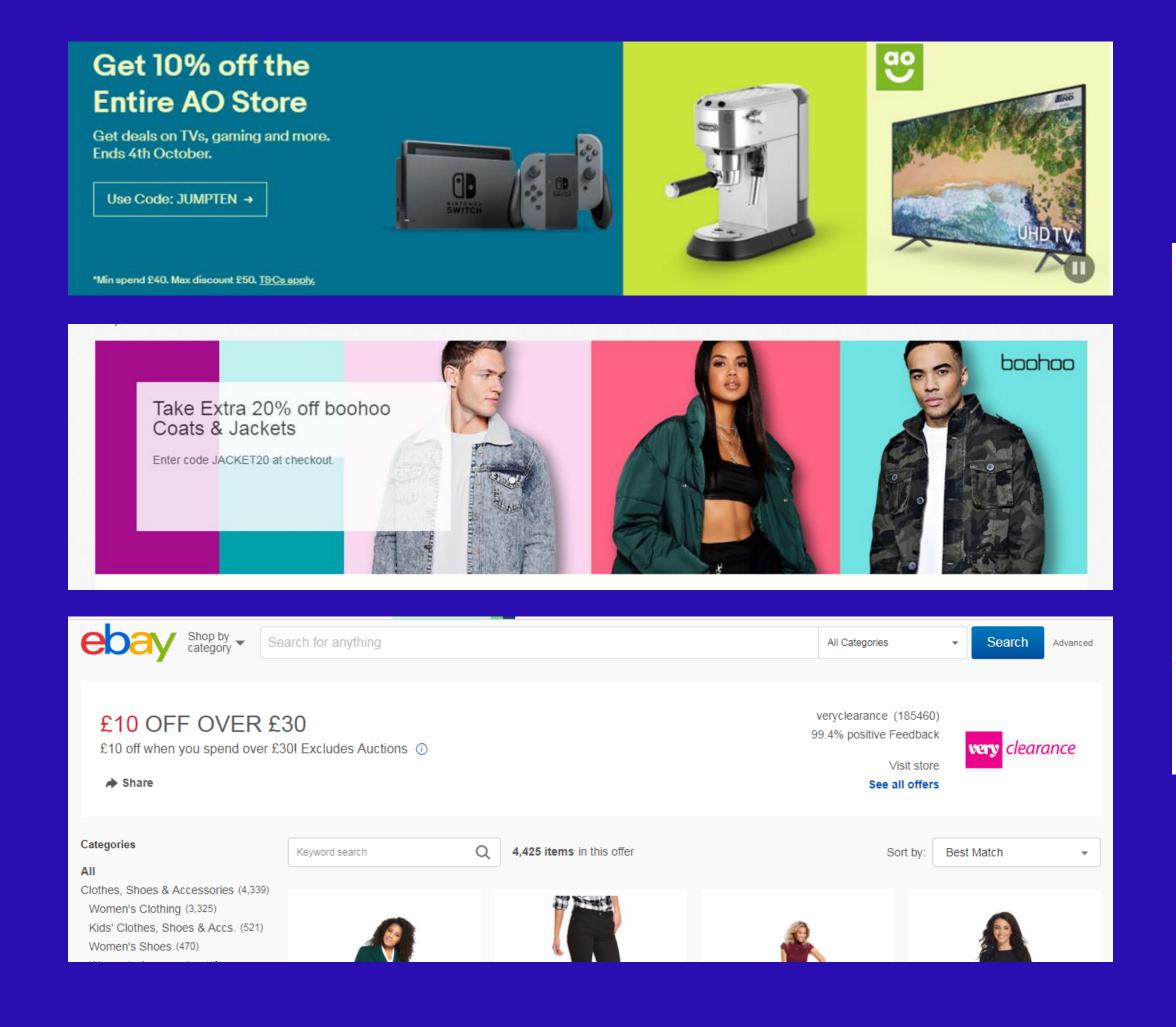
...or determine an ad rate that works for you, and leave your campaigns always running

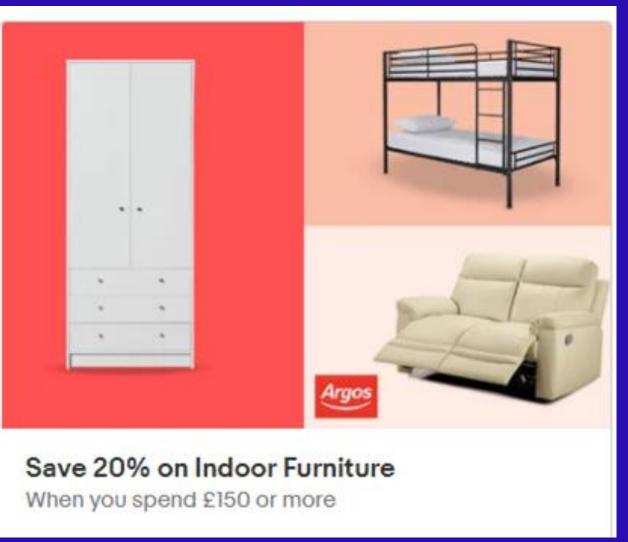
Seller Hub Promotions

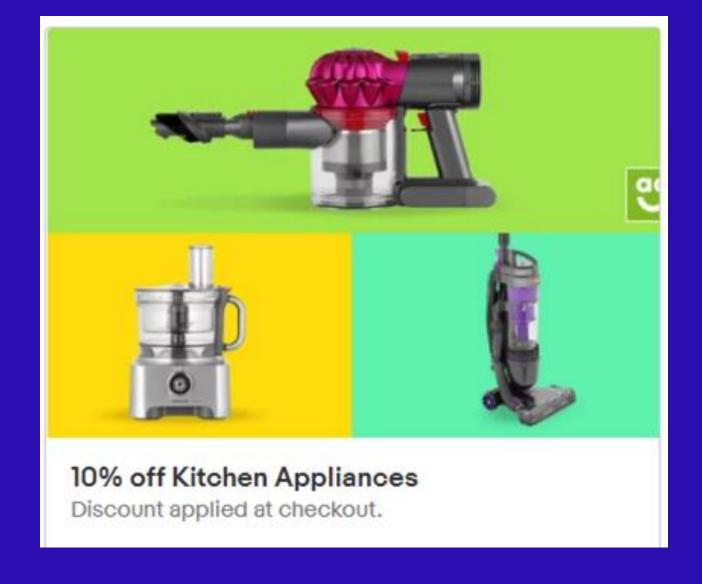
Increase your sales with our promotions tools



Why use promotions?







Why use promotions?

Running promotions is a great way to attract more customers and increase basket size. Using Seller Hub Promotions can help set your items apart from your competitors.

Order Discount

- Get more visibility for your inventory
- Grow order size
- Reduce postage costs
- Increase revenue:

 Encourage buyers to buy more items at time

Sale Event + Markdown

- Make the most of reducing your price
- Get velocity:
 Sell items more quickly
- Clear Inventory:
 Close out old lines
- Join Key Retail Moments

Multi-Buy

- Easier for buyers to buy more than one of the same item
- Grow order size
- Reduce postage costs
- Increase revenue: Encourage buyers to buy more items at time

How does it look like for a buyer?

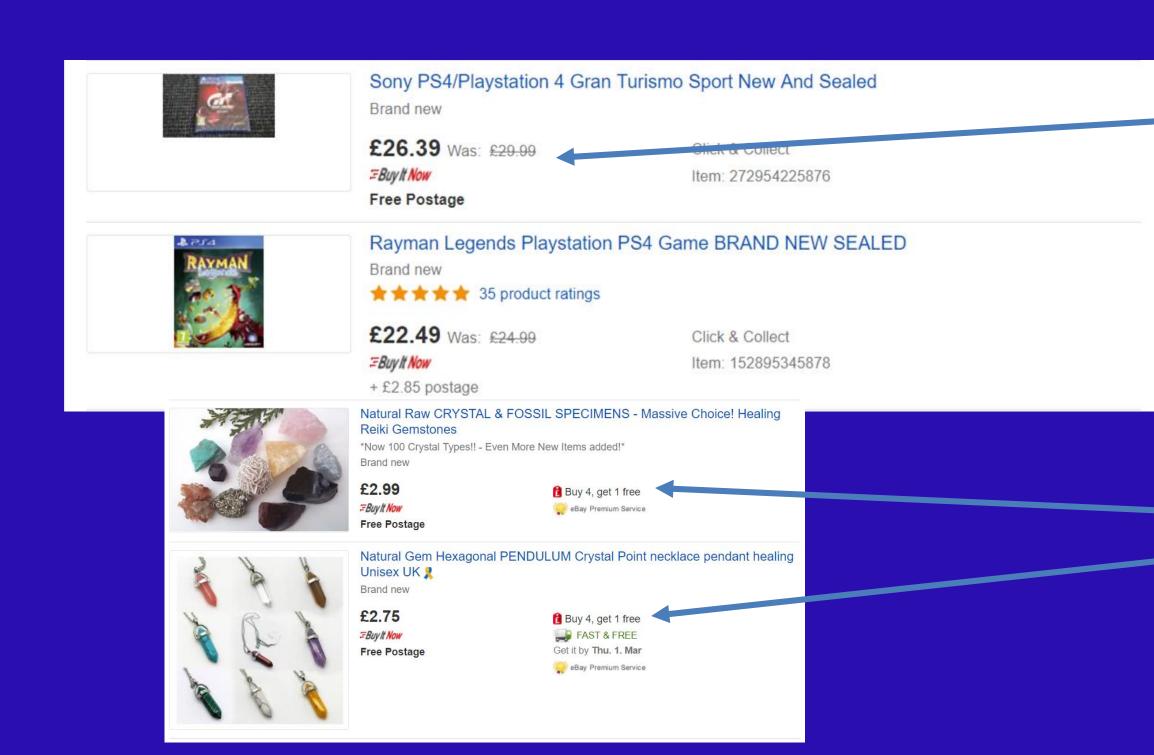
Seller Hub Promotions leverage key on-site placements to promote your special offers, and allowing buyers to take advantage of relevant discounts.

It works on desktop and on mobile – with different placement intended to provide an engaging buyer experience.

Messaging throughout the buying flow notifies buyers of actions to take to qualify for discounts and alerts them to additional offers and savings.

To keep the message relevant though, each page has its own logic to give more visibility to offers that are more relevant or attractive to buyers.

Search Results



Sale Event +Markdown

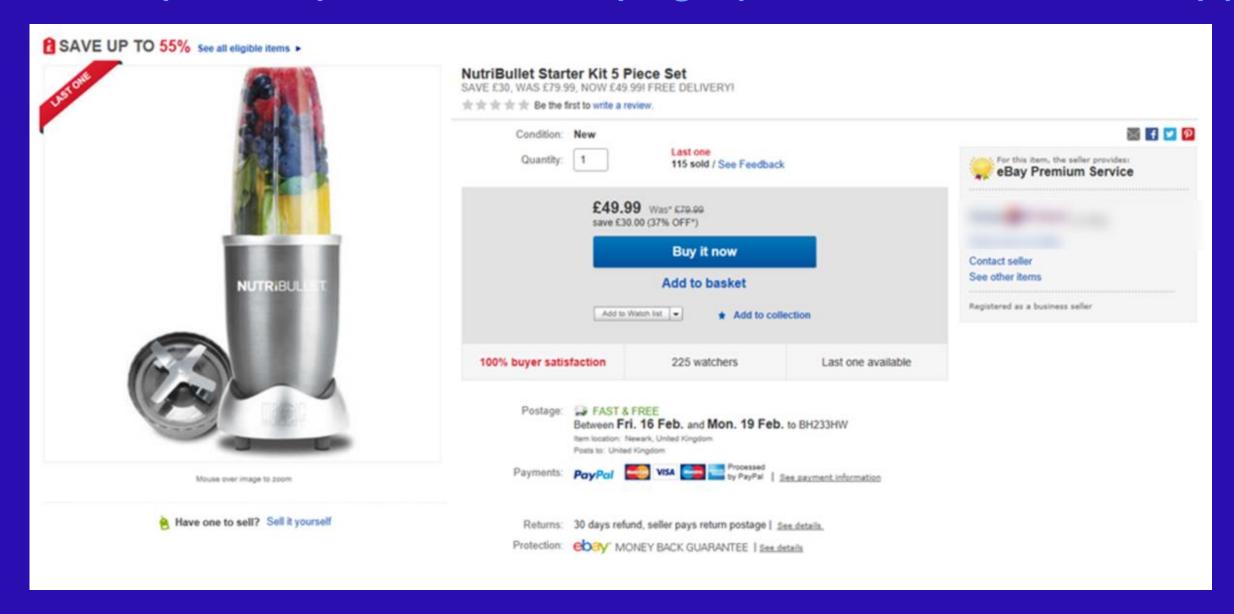
£26.39 Was: £29.99

Order Discount (if relevant)

Buy 4, get 1 free

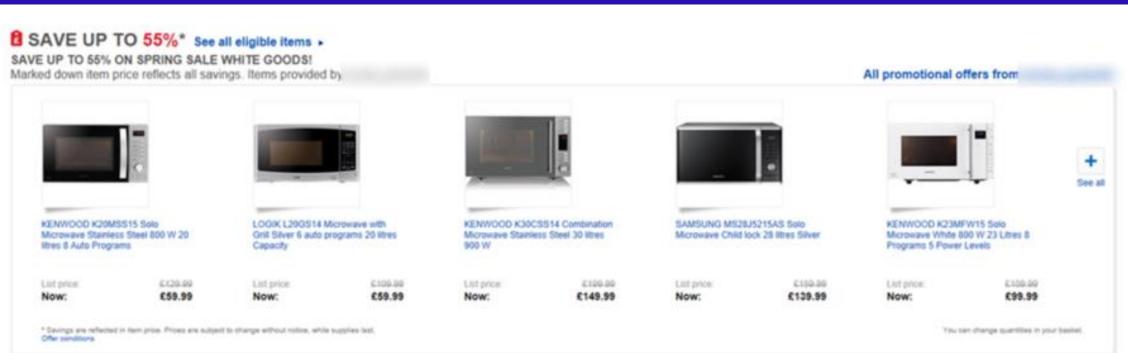
View Item Page

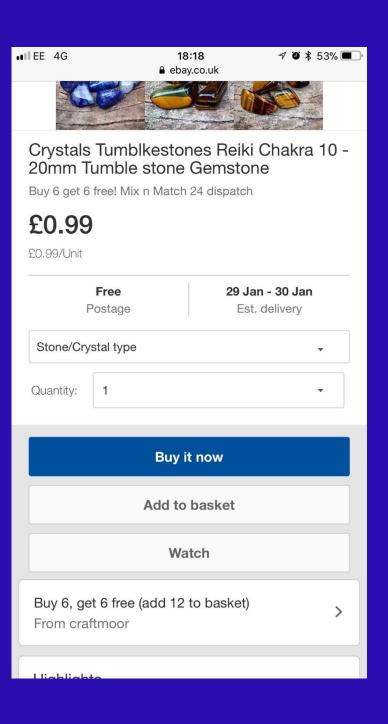
Example - Top of View Item page (relevant offer - desktop)



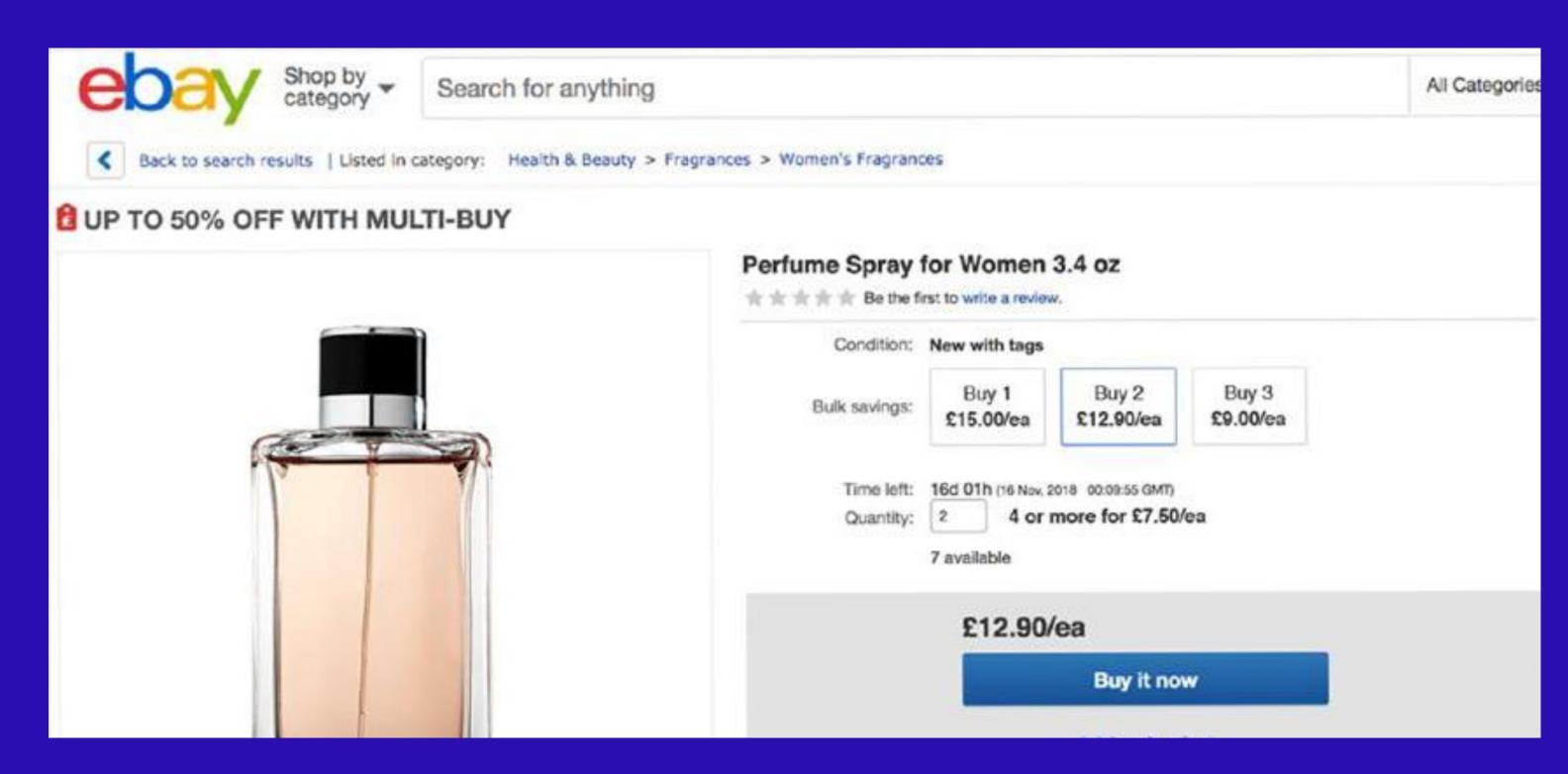
View Item on Mobile

Bottom of the page (relevant offer - desktop)



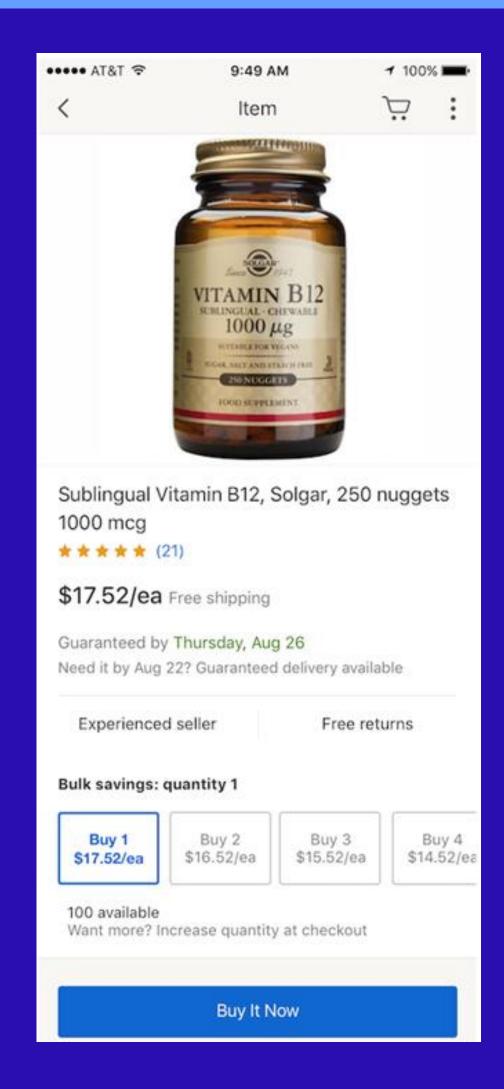


Multi-buy is launching in the UK!



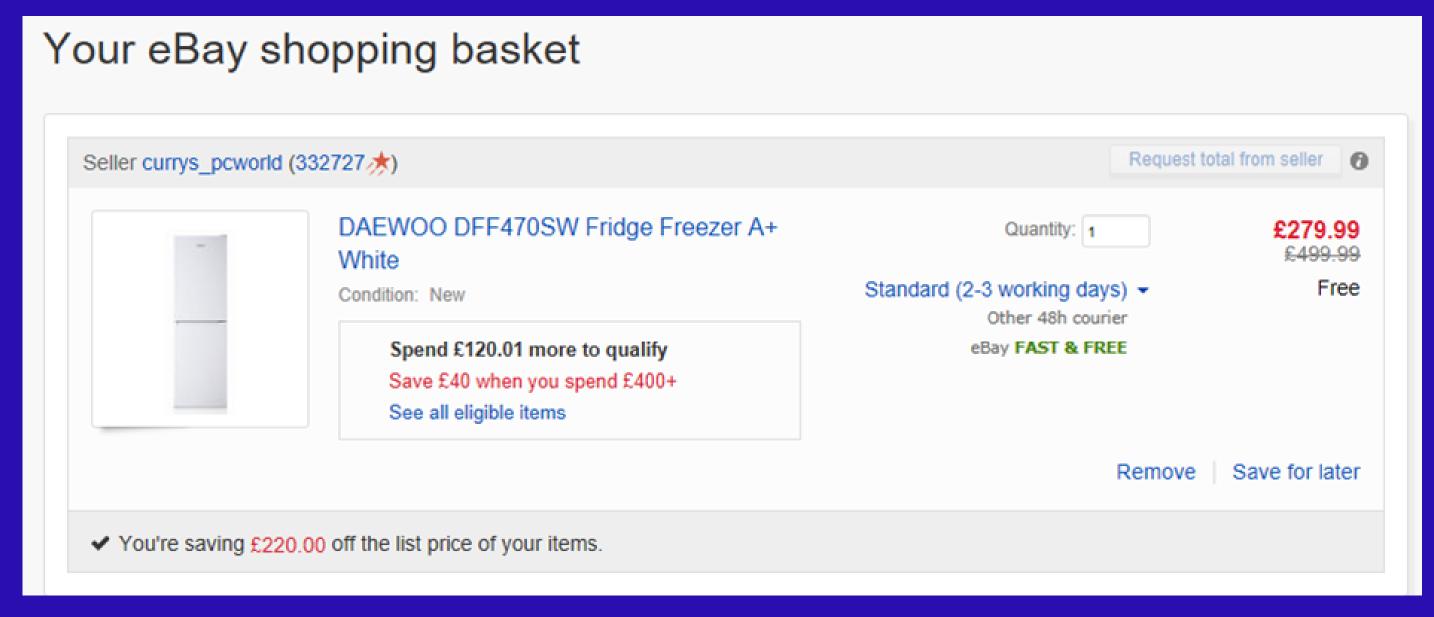
Multi-Save volume pricing enables you to define up to 4 different prices depending on the quantity bought.

As this is just about to launch, we are offering a 50% FVF Promotions on the 2nd and further items bought with Multi-Buy until 7th Dec.



Basket and Checkout visibility

Order Discount in Shopping basket

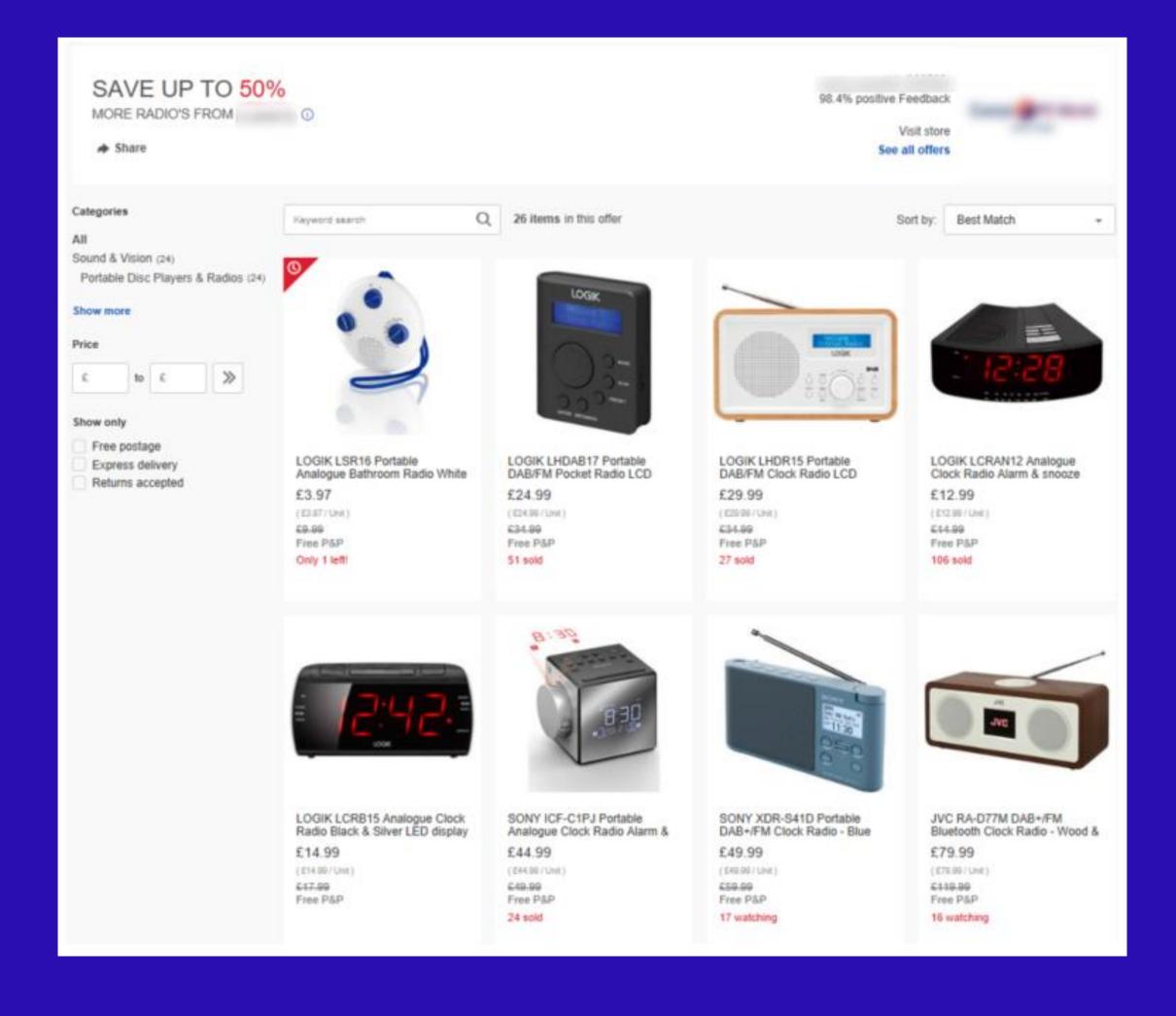


Sale Event + Markdown



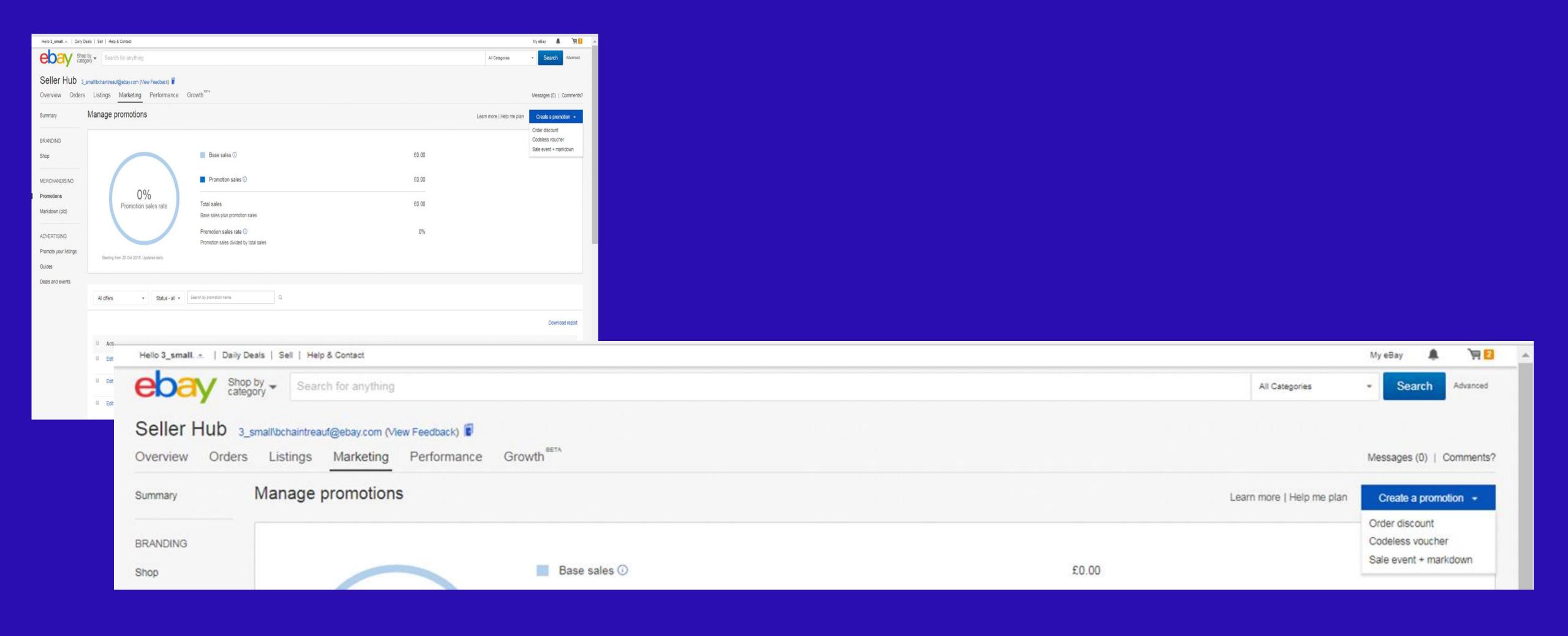
- Buyers add 'order discounts' to their cart before purchase to receive their offer.
- A message will appear detailing your offer and if this sale qualifies.
- "See all eligible items" leads to offer page

Offer Page



- Your promotions page showcases all of your eligible inventory
- Buyers can narrow down their search based on their interests using price, keywords, categories, and item attributes
- Buyers can click 'See all offers' from any individual offer page, to see every promotion you're currently holding.

How to set up your promotions

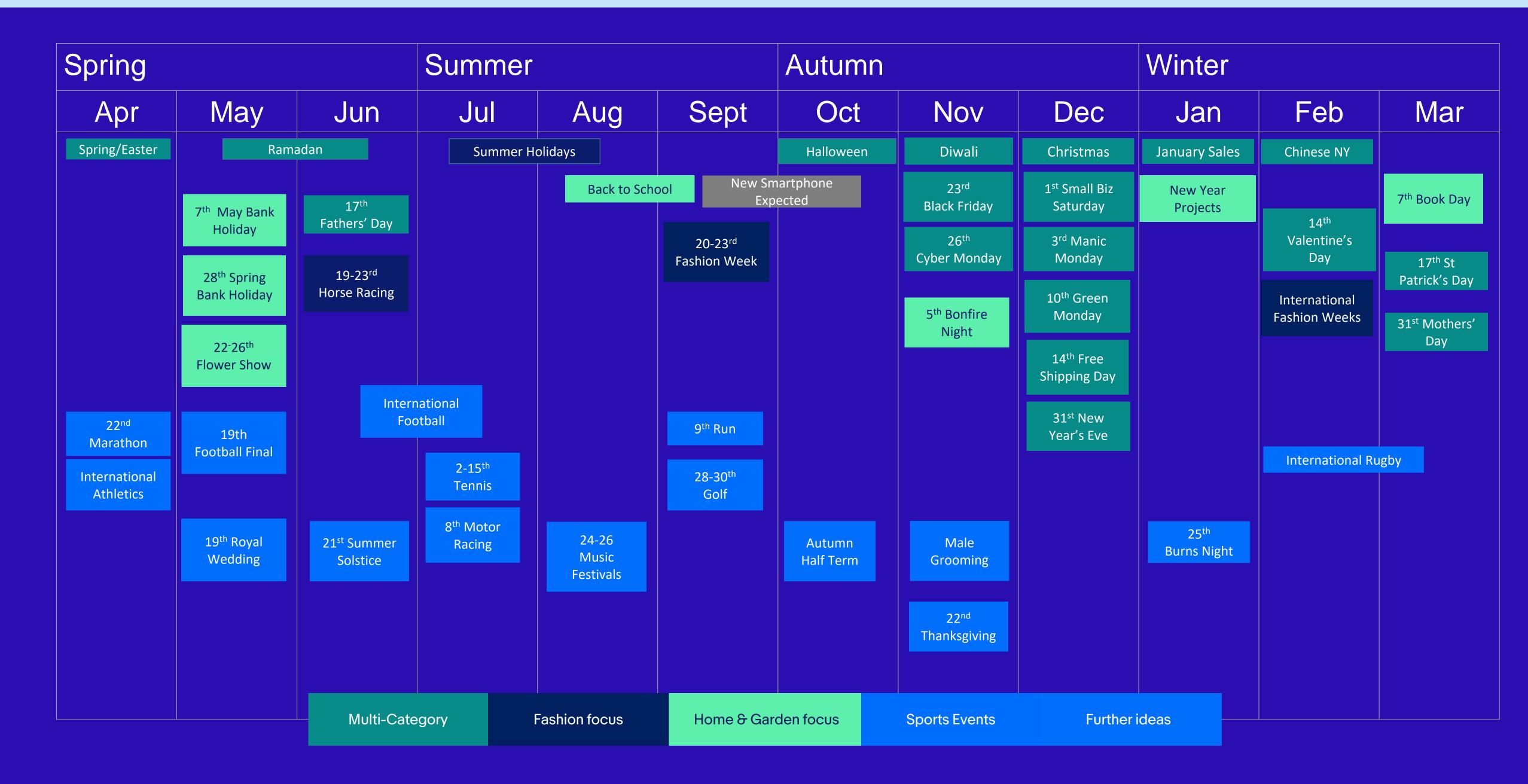


ebay

How to plan your promotions

Recommended	Not Recommended
Know your costs	Discount randomly
This will allow you to provide a worthwhile discount whilst maintaining a profit.	Remember to consider your costs and profit margin.
Know your stock Discount items that you have a large available stock of.	Discount rare, one of a kind items unless you want to clear inventory. Promotions works better on high velocity items.
Curate promotions Hand pick items that go together, to make promotions relevant to buyers.	Place all of your items into one sale Usually these items will not all be related. This is not appealing to buyers and can have a detrimental impact on the relevancy of all your promotions.
Know the market value of your items Use eBay's price guidance to see the average selling price for your item and use promotions to test a new price for your items.	Do shop-wide promotions with order discount Even if you are ready to offer the same discount on all of your inventory, take the time to group relevant items into curated promotions. You'll have a better chance by showing relevant items together.
Time your promotions	Discounts for the sake of discounting
Coordinate your sales with key retail events of the quarter, making sure to include relevant items for the event.	Buyers are not driven to low discount level and offers could have reduced visibility. Consider offering higher level on reduced inventory and use key retail moments to drive velocity of sales.

2018 - UK Retail calendar



How to set up your promotions



Wrap Up

Order Discount

To cross-sell

To increase order size putting more items in the basket

Sale Event+ Markdown

To push sales on a specific inventory

To make the most of a price reduction

Multi-buy

To increase order size

To save on postage costs

To plan you pricing strategy on

Thank you!

Best Practice

Curate promotions: Low relevance offers don't convert well. Group items which are bought together. Hand pick items that go together, to make promotions relevant to buyers. We'd recommend instead of placing all inventory in a promotion, segregate by similar items, or items that are complimentary to each other. Consider how buyers are navigating through the offer: the more relevant the items the more likely they would drive conversion.

Time your promotions: Pick key retail moments (Sports Events, Xmas, Black Friday) and run promotions that are relevant to these.

Create a worthwhile offer: Promotions that do not offer value for a customer will not be shown at the top of the view item page, but lower down on the page. Level of discount is important, but volume of sales on the discount is also a factor. Use our pricing guidance to see if your promotions will keep you price competitive.

Monitor and test results: Use the promotions dashboard and reports to see how well your promotion is working, and adjust accordingly. For Order Discounts, the Promotions Sales Rate, found on the promotions dashboard, is a key number to see how well your promotion is doing.

Lower Average Selling Price (ASP) = Order Discount / Higher ASP = Sale Event

Vertical	Helpful Conversion Hints	Order Discount Example: (Low ASP)	Sale Event Example: (High ASP)
Fashion	Complete the look with an order discount. Curate your promotion to place items that can be worn together or part of a range into an order discount.	Buy 3 items, save 10%. Buy 2 items, get 3 on selected accessories Spend £50, save £10	30% off end of season high ticket items 25% off Autumn/Winter
Electronics	Time your promotions to hit key retail moments. Back to school season? Promote tech that students need when they move away from home.	Buy 2, get one 10% off on media/accessories to drive basket size Bundle compatible tech items together	- 25% off last generations model
Home & Garden	Focus promotions around the calendar and projects. DIY in January? Curate a promotion to include all the goods and tools to finish a job.	Place all the products needed to remodel a bathroom into an order discount promotion Buy 1, get 1 50% off	10% off a shower unit

Lower Average Selling Price (ASP) = Order Discount / Higher ASP = Sale Event

Vertical	Helpful Conversion Hints	Order Discount Example: (Low ASP)	Sale Event Example: (High ASP)
Sports & Leisure Health & Beauty	Match the sporting calendar. Big tennis match coming up? Football tournament? These usually provide a spike in searches. Make sure you take advantage by aligning your promotions with key events. Multi-buys are attractive on low ASP high velocity recurrent orders in health and beauty (proteins powders, dentalcare products, vitamins, etc)	Football boots, shin pads and kit: Buy 3 get 15% off Buy 3, get 20% on vitamins and supplements	20% off new bikes. Extra 15% off golf clubs New model dentalcare products 30% off limited time
Parts & Accessories	Provide everything needed for a specific repair, curated into an order discount. Group together common 2-part purchases, or tools and accessories usually purchased together, to complete common jobs on Vehicles. Try to avoid fitment dependant categories or inventory, as there is a 10,000 listing limit on most promotions, and you want your promotion to appeal to a broad audience for maximum conversion.	Buy all parts for a timing belt repair, get 20% off Buy a car stereo head unit, get 20% off the fitting kit Buy 3, get 15% off wiper blades Buy a tool set, get 20% off workshop supplies	25% off high end tools. 20% off engine oil 10% off Pirelli car tyres 20% off car batteries 15% off selected motorcycle helmets