



Wendy Jones

SVP, Global Operations

Wendy's Favorite eBay Experience

"I grew up wanting one thing and one thing only—to be a professional tennis player and to play at Wimbledon. My first eBay purchase EVER was to attend the 2000 Men's Final, which turned out to be an epic match between Pete Sampras and Patrick Rafter, where Pete Sampras won his 7th (a record) and final Wimbledon title. I couldn't get to Wimbledon as a player, but eBay got me there."

Wendy Jones, eBay's SVP, Global Operations, is the Chair of eBay's Operating Committee, responsible for managing the intersection of our product and business teams and overseeing the development and execution of the company's annual business roadmap. A long-tenured leader at eBay, with extensive experience of our marketplace, she also runs our Global Customer Service (GCX), Global Trust, and Global Security and Resiliency organizations and our Workplace Resources (WPR) function – responsible for eBay's facilities around the world.

In everything she does, Wendy ensures that eBay's customers are front-and-center in all our strategic decisions, and that we execute our plans with our customers as our most important priority.

Wendy began her career at eBay in 2003 as VP Customer Service for North America and Australia. She's held various other leadership roles in marketing, advertising, and operations. And has focused much of her career on growing eBay's global presence. She has worked in Europe, Canada and the US, led geographical expansion efforts, launching eBay in markets like Brazil, Russia, and Mexico, and spearheaded eBay's cross border trade efforts. During her time in Europe, she was responsible for leading marketing, operations, and advertising for eBay's European portfolio of sites. More recently, she managed the overall separation process with PayPal and continues to oversee all elements of the operating agreements between the two companies.

Wendy is committed to furthering others' ambitions through personal mentoring and professional affiliations within eBay. She has advanced important topics for women within the company, and serves as mentor to women within and outside eBay. She also champions our Communities of Inclusion and is an active supporter of these employee-led groups within her organizations.

Wendy is also a dedicated eBay customer, and in fact she found her job on eBay – literally – in November 2003, after seeing an on-site ad for the role of Vice President of Customer Support. Prior to joining eBay, Wendy worked at State Street Bank, Land Rover NA, and for iSKY, Inc., in various leadership roles.

Wendy holds a B.S. in Economics from the University of Connecticut and an M.B.A. from Loyola College. She was recognized with the 2015 Rolland Teel Distinguished Alumna award from Severn School. Her interests include boating, tennis, and travel.